



Derry City & Strabane
District Council
Comhairle
Chathair Dhoire &
Cheantar an tSraitha B ain
Derry Citty & Str abane
Destr ick Council

Directorate Delivery Plan 2024/25

Health & Community Directorate

Derry City and Strabane District Council



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Development Directorate Delivery Plan 2024/25

Section One: Directorate Profile / Summary

1.1 Purpose of Directorate

The Health and Community Directorate comprising the Community Development and Leisure and Health and Community Wellbeing services is responsible for working collaboratively with partners across the statutory and third sector to support and develop core service delivery:

- Promoting and protecting the health of the public and the environment through enforcement and advisory activities
 - Placing health and social wellbeing at the core of service delivery using cross sectoral and inclusive community development approaches across Directorate services
 - Leading and supporting partnership approaches to address the underlying causes of poor health and reduce health inequalities
 - Developing more resilient, engaged and sustainable communities who are supported and resourced to address disadvantage and inequalities
 - Provision of people focused services and facilities which sustain vibrant communities through quality community services including embedding provision for Good Relations, Community Safety, Children and Young People's and Older Peoples Activities.
 - Supporting collaborative working and partnership with Government Departments, the statutory and the third sectors to ensure the benefits that arise from community planning are realised and opportunities for local engagement in shaping these outcomes is maximised.
 - Sustaining and increasing participation opportunities for sport and physical activity by ensuring places and spaces are increased, modernised and of sufficient quality to maximise the delivery of sports and physical activity programmes for performance and participation to achieve wider societal and cross sectoral benefits
 - Leading on all aspects of social, community regeneration and wellbeing initiatives alongside partners to support the shared and interlinked objectives of economic development, the environment and regeneration across the Council.
-

The social pillar of the Inclusive Strategic Growth Plan sets out the challenges that our service delivery must respond to:

- A changing age profile with a projected 66% increase in our over 65 age group and a 12% reduction in the under 16 age group by 2039;
- A continued trend of health inequalities in comparison to the NI average;
- Significant issues with drug and alcohol addiction;
- Higher levels of deprivation in our urban and rural areas;
- The legacy of the conflict and continued community tensions.

While the immediate impact of Covid 19 has alleviated the community remains significantly impacted by both the outworking's of Brexit and the Cost of Living Crisis. Delivering services in this environment has seen an ongoing pressure resulting from sustained demands on services including the need for immediate and new crisis responses; regulatory activity; and civic responses such as to the resettlement of Ukrainians and the dispersal of asylum seekers.

The strategic Community Planning outcomes arising from the Strategic Growth Plan have been reviewed during 2023 and a series of place based priority actions defined. These include:

Community Plan Outcome	Actions
Community Development We live in shared, equal and safe community	<ul style="list-style-type: none"> • We are more actively engaged and can influence decisions which affect us • We have safer communities • We have access to quality facilities and services • Our community and voluntary sector is more resilient and sustainable

<p>Health and Wellbeing</p> <p>We live long, healthy and fulfilling lives</p>	<ul style="list-style-type: none"> • We have improved physical and mental health • Health inequalities are reduced • We are more physically active • We are active and more independent
<p>Children and Young People</p> <p>Our Children and Young People have the best start in life.</p>	<ul style="list-style-type: none"> • Our children and young people are safer, healthier, more respected and included • Our children and young people are better able to fully realise their potential and become active, responsible citizens
<p>Older People</p> <p>We have a caring society that supports people throughout their lives</p>	<ul style="list-style-type: none"> • We address the health and social care needs of an ageing population, promoting positive attitudes to older people and tailoring support to enable them to participate fully in society. • We enable everyone to live their life in a fulfilling way as valued members of an inclusive society. • We provide access to the places, services, housing, information and support people, when needed.

Derry City & Strabane District's
Inclusive Strategic Growth Plan
2017-2032

Statement of Progress

November 2017 - November 2023



Progress against priority actions at a strategic level is set out in the statement of progress for the Inclusive Strategic Growth Plan 2017-32.

https://growderrystrabane.com/wp-content/uploads/2024/03/StatementOfProgress_2024_FINAL.pdf



1.2 Services Provided

The Health and Community Directorate outcomes support and align with the Derry City and Strabane District Council Corporate plan:

‘Deliver improved social, economic and environmental outcomes for everyone’ by growing our business and facilitating cultural development; protecting our environment and delivering physical regeneration; and promoting healthy communities and providing effective and facilitative cross functional support services.



208 Staff Employed



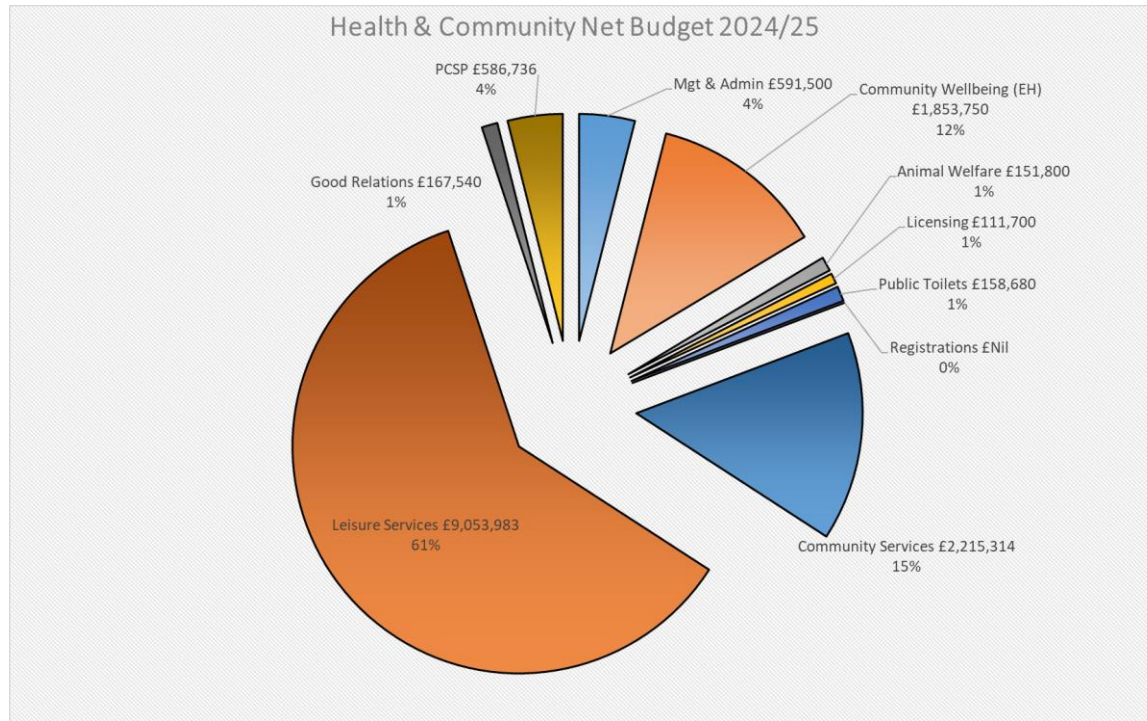
62 Staff Employed



1.3 Summary of Resources

Financial Resources

The Directorate has a net budget of £14,891,003 representing 19.1% of the Council’s overall net expenditure budget of £78,043,884 for the 2024/25 year. A breakdown of these resources by service area is provided in the diagram below. The allocation of this budget across Directorateservices is set out below.



Section Two: Achievements 2023/24

2.1 Highlights & Progress Updates

Community Development

- Community Centre Venues fund supported 17 Venues with investment of £195,000.
- 61 Community & Voluntary Sector groups provided with £214,499 of grants for Community Support.
- Good Relations Action Plan supported 12 programmes with £302,306 across the themes of Children and young people; Shared Community; Safe Community and Cultural expression.
- 19 groups supported with Good Relations Core and Programme Support of £82,642.64.
- Good Relations week – A local programme of delivery to compliment a regional programme of events delivered in September 2023.
- The BAME Programme delivered a series of projects and events for ethnic minority communities including Irish Travellers. The Ubuntu Festival delivered a programme of events in conjunction with DCSDC Events team.
- DCSDC received £59,448 from TEO through the Home Office Dispersal Fund. A Needs Analysis and Integration and Support Programme was developed through this funding.
- Advice Services budget £981,931.76 supporting Generalist Voluntary Advice £738,301; Tribunal/Appeals £91,078 and Welfare Reform £112,300.24.
- Social Supermarket funding of £142,488 allocated to support the co-design and partnership approach to developing a sustainable social supermarket model for the Council area. Consultation process carried out with stakeholders to develop an outcomes- based framework and a 3-year action plan for Food Support including a Wraparound Service Model
- Consensual Grant Making - £120,000 project where each of the 8 Local Community Growth Partnership Boards agree on the priority areas recommended for funding, develop an action plan that will align to the Local Community Plan for the DEA and assist in addressing and responding to some of the needs within local communities.
- Local Community Planning Partnerships - Officers continue to work close with each of the LCGPB's to progress actions relation to community development within the 8 local growth plans.
- Key Strategic SLAs in place to the total of £147,500 per year:
 - Rural Support – £70,000 SLA in place with Rapid to support rural groups.

- Foyle Search & Rescue - £15,000 SLA in place - A crisis intervention service focused on preservation of life in and around the River Foyle, delivering education and training programmes, promoting safety on the River Foyle, maintaining lifebelt along the walkways.
- Air Ambulance - £10,000 SLA in place with the Air Ambulance, in partnership with the NI Ambulance Service to provide Helicopter Emergency Medical Service.
- Developing Healthy Communities - £15,000 SLA – key objective to broaden and design engagement with the World Healthy Cities Designation.
- Newtownstewart 2000 Centre £37,500 SLA – to provide Leisure & Community facilities and programmes.
- Active Citizenship Through Sports Programme - £49,587.82 allocated to 5 Urban NRAs to deliver a range of accredited sports and generic coaching courses.
- Pilots Row - £125,000 provided through a joint provision arrangement with EA towards the running costs of the centre.
- Pride of Place – Derry City and Strabane District Council nominations were as follows: Targeted Community Wellbeing - Fountain Street Community Development Association and Community Age Friendly Initiative - Learmount Community Group. Projects were awarded runner up prize and received a financial award of €500
- Waterside Shared Village (WSV) – project completed in October 2023 and final claim submitted by 31st January 2024. This is a transformative shared space which is iconic in nature, not for its design, but in bringing two interface communities together to develop a shared community space, rather than duplicate facilities within their respective areas.
- Council Support Nineteen Council owned Community Managed Facilities Across the City and district. Council provide support on the maintenance and management of the facility and ensure the compliance of the Councils 45001 Health and safety accreditation across all our community facilities
- Age Friendly Strategy and Action Plan inclusive of persons aged 50+ years co designed and approved by Elected Members and Age Friendly Alliance.
- Positive Ageing Month, delivered a month long events and activities programme for Older People, celebrating the contribution that older people make to their communities.
- “Your Happy Place” competition delivered, with judging completed by co-design panel, resulting in the production of 2024 Age Friendly Calendar.
- Over 50’s Reference Panel established with representatives from across the DEA areas leading on the co-design process within

the Age Friendly journey.

- Quarterly meetings of the Age Friendly Alliance and Age Friendly Co-Design Steering Group facilitated
- Donegal County Council and DCSDC have established joint working to explore options for further cross border Age Friendly initiatives across the North West Region.
- Green RAG rating awarded for first 6-month progress review. Second 6-month progress review complete with RAG rating pending.
- UNICEF Child Friendly Cities and Communities work spotlighted as an area of good practice at the Regional NICCY Participation Forum (Northern Ireland Commission for Children and Young People).
- 105 professionals trained in Child Rights from April 2023 – January 2024 including key DCSDC staff.
- 21 groups completed a Child Rights workshop with UNICEF UK and NICCY and 28 groups delivered child rights workshops with young people from different backgrounds. 207 child rights baseline surveys completed to understand knowledge, awareness, and opinions.
- 170 children and young people and adult professionals came together for the 'Your Say Child Rights' event at the Guildhall.
- CVS organisations piloting approach to embed Child Rights in external funding applications and other council funding streams.
- Child Rights Short Series delivered by UNICEF UK and Child Rights governance meetings completed.
- All political parties and independents completed Child Rights briefings, engaging with young people at events and championing child rights at a local and regional level.
- Informed Consent process embedded in Council Safeguarding Policy and roll out across key services commenced.
- Lundy Model of Participation framework piloted to shape and evaluate group work and events.
- Child Rights Defenders Programme (Irish/ Dual Language) delivered to two Irish Medium schools.
- World Children's Day promoted, and resources provided to enable activities to take place across the district in youth work settings.

PCSP Achievements

- External funding support of £800,126.00 secured during 2023/24.
£1.80 was levered in
- £171,328.28 of Small Project Support allocated to 28 local groups to enhance the community safety of the city and district
- 6 Speed Indicator Devices (SIDs) deployed at speeding hotspots across the district to raise awareness of speeding

- 177 homes fitted with additional home security equipment under the Safer Homes Initiative (to December 2023)
- Support for 44 Neighbourhood Watch schemes covering over 3,330 homes
- 9 Multi-Agency Support Hub meetings held with 153 referrals dealt with through the Support Hub (April to December 2023)
- 12,906 anti-social behaviour (ASB) hotspot patrols carried out by the Community Safety Wardens (to December 2023)
- Community Safety Wardens received and actioned 1,922 ASB referrals (to December 2023)
- 95 CCTV cameras monitored independently dealing with 447 missing person reports, 164 attempted suicides and 458 general welfare concerns (April to December 2023)
- 21 RAPID (Remove All Prescription and Illegal Drugs) Bins installed across the district with 3,361 tablets/pills removed from the bins and subsequently destroyed (April to September 2023)

Leisure & Sport Services

- Published 5-year Physical Activity, Wellbeing & Sport Strategy “Be Active”
 - Secured £621,121 external funding for pitch surface improvements at Foyle Arena and Bishop’s Field
 - Delivered £30k Sport NI funded Community Investment programme
 - Allocated £60,653 through Support for Sport Grant Aid programme
 - Allocated £60,374 through Club Maintenance Grant Aid programme
 - Healthy towns partnership programme delivered across the district including 15 partnership programmes and 8 council led initiatives.
 - Junior Gymnastics and Athletics programme delivered
 - Disability sport coaching opportunities provided – 6 programmes
 - Physical Activity initiatives including walking, running (Couch to 5K), cycling initiatives Junior Sports programme, various fitness initiatives delivered across Council
 - Athlete Support Scheme supports 47 athletes at Q3
 - Elite Travel Bursary supported 32 athletes, Total £9,700
 - Delivery of summer activity programme for young people across the council area.
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- Delivery of Coach Education and CPD programme.
- A Water Safety Programme has been developed across all tier one leisure sites to improve public understanding of how to deal effectively with a water based emergency (April 2023- Mar 2024)
- Pool Safety Initiatives: Leisure Poolside deployment and Plant room management has undergone independent review with actions to be progressed.
- Introduction of a pilot physical activity programme to assist females during menopause: 8-week pilot fitness and wellbeing programme launched at Templemore Sports Complex (Feb 2024).
- User visitor numbers: 2023-24 target of 6,000 paid membership base has been achieved.
- User visitor numbers: Over 6,500 participants in centre based learn to swim programme (April 2023- Mar 2024)
- User visitor numbers: Over 70,000 attendees at group fitness classes across centres (April 2023- Mar 2024)
- City Baths refurbishment works completed and centre reopened in December 2023.
- Multiple sporting and visitor/education events held across leisure centres including Angling Fair, NI Open Judo competitions, science festivals, triathlons, swim galas etc.
- Continuation of works progressing at Levelling Up Fund programmes in Daisyfield and Derg Active.

HEALTH AND COMMUNITY WELLBEING SERVICES

The Health and Community Wellbeing section has ensured the ongoing delivery of statutory Environmental Health and other services relating to Housing, Public Health Protection and Development, Food Safety, Port Health, Health & Safety, Consumer Protection, Environmental Protection, Planning Consultation, Licensing, Safety Advisory Group, Animal Welfare, Dog Control and Registration Service (Births, Deaths, Marriages) with a key focus on 'promoting health, safety and well-being, and safeguarding the environment by supporting communities and businesses through education and enforcement'.

Environmental Health Service Delivery (April 2023 - March 2024)

- 3715 Environmental Health service requests investigated and actioned in accordance with Council enforcement policies

Housing Service (Private Rented Sector) (April 2023 - March 2024)

- Participated on the DfC's Affordable Rent Project Board and Intermediate Rent Working Group
- Participated on the Houses in Multiple Occupation (HMO) Regional Monitoring Group regarding the delivery of the HMO function.
- 177 HMO's licensed in the DCSDC area to date (31 March 2024).
- 100 homes referred to NIHE under the Affordable Warmth Scheme in line with the service level agreement for 2023/24 applicable from 01 April 2023 to 31 August 2023 with 1513 related actions to enable the applications to be referred to NIHE successfully and 93 onward referrals for ineligible applicants to Northern Ireland Sustainable Energy Programme (NISEP), Boiler Replacement Allowance and NI Energy Advice Line (to 31/01/24). The service transferred to an NIHE only delivery model on 01 September 2023.
- 155 Home Safety visits undertaken (to 31/03/24) with a resultant 101 signposting's to other schemes/services, and referrals to other services such as PCSP, NIFRS, Social Services, Occupational Therapy and assisted bin lift in council. The Home Safety Officer post was vacant from August 2023 to January 2024.
- 269 service requests related to the private rented sector investigated (to 31/03/24).
- Service Level Agreement in place with the Drinking Water Inspectorate for Northern Ireland in relation to private water supplies. Samples and risk assessments of registered supplies undertaken in accordance with the SLA.
- Data Sharing Agreement in place with the Make the Call Team in DfC to enable referrals to be made to Make the Call and for Make the Call to refer into the Home Safety and Affordable Warmth teams.
- Response to flooding incidents and assessment of homes in accordance with the Department for Communities Scheme of Emergency Fund Assistance.

Health Development

Alcohol, Drugs Mental Health and Homelessness

- Civic Forum (Alcohol, Drugs, Mental Health and Emotional Wellbeing and Homelessness) brings together a range of organisations to

collaborate and share best practice, map current services and develop the scope of services, which may be required to support communities. 2 Meetings held to 31 March 2024

- Homelessness Inclusive Health Event held in May 2023.

Obesity Prevention

- Continued to work with partners to contribute to the delivery of obesity prevention objectives outlined in the regional obesity strategic framework. For example, working in partnership with the FSA in NI to implement the Calorie Wise scheme in the District and the continued promotion of MenuCal to businesses in the District.
- Provided a consultation response for EHNI and DCSDC on the new obesity strategic framework, 'Healthy Futures.'

Funded Programmes

- £107,915.96 external funding secured to support Affordable Warmth (£22,291.80), Home Safety (£24,998.56) and Tobacco Control (£60,625.60) programmes (to 31 March 2024).
- Continued delivery of 'Life Project' (tree sapling provided/planted for each life event) through our Registration Service. Local oak sapling growing initiative in partnership with North West Regional College Horticultural Unit and Creggan Country Park.
- Partnership Agreement in place with Northern Ireland Fire & Rescue Service and 20 eligible households referred for a Home Safety Fire check and to have smoke detectors installed where necessary. (to 31 January 2024)
- The Home Safety Service attended the schools' education programme - Youths Educated in Safety (YES) Programme 17th – 19th October 2023 and 14th – 16th November 2023 and 27th – 29th February 2024: 22 Primary Schools – P6-P7 pupils and school staff members in attendance.

Food Safety and Port Health (April 2023 - March 2024)

Food Hygiene (FH) and Standards (FS) Work

- Conducted 579 Food Hygiene inspections and 316 Food Standards Inspections.
- 270 Food Hygiene and Food Standard inspections carried out in new premises.
- Provided support and guidance to 100% of all new food registered premises i.e. 105 new food business operators, before they opened.
- 477 other (non-programmed/alternative enforcement) FH interventions completed.
- 416 other (non-programmed/alternative enforcement) FS interventions completed.
- Investigated 560 Requests for Service, including 8 food incident reports from the Food Standards Agency (FSA).
- Continue to operate the mandatory Food Hygiene Rating Scheme (FHRS) with 95% of all premises having a 5 or 4 rating. Ratings display check completed via FSA and follow up actions undertaken.
- Conducted 100% of all requested revisits under the Food Hygiene Rating Scheme.
- Undertook a National Food Hygiene Rating Scheme Consistency exercise.
- Liaised closely with the Councils Business section in the planning and operation of events (which included a food safety aspect) within the District.
- Investigated 78 notifications of Infectious Diseases including participation in an out of hours rota with Fermanagh and Omagh District Council.
- Procured 337 microbiological food samples; 200 chemical food samples, including participation in 4 national surveys.
- Informal Alcohol sampling undertaken in 24 licensed premises prior during December 23.
- Contaminant sampling undertaken in order to comply with EU requirements.
- Representation on Environmental Health Northern Ireland (EHNI) food subgroups- NI Food Managers Group, Food Standards and Food Fraud, Food and Nutrition, Fish and shellfish, Food imports, exports and Port Health.

Businesses Support

- 3 Allergen Seminars delivered and attended by 96 food businesses in January and February 2024.
 - Allergen seminar recording uploaded to Council website to provide additional support to businesses.
 - Utilised council's social media channels to signpost businesses to sector specific guidance developed by team on Food Safety messages. Included a focused social media campaign on registering food businesses carried out in December 23.
-

- Updated Council website with links to Food Hygiene guidance, forms and training materials.

Enforcement

- 2 formal cautions issued to catering businesses in respect of allergen complaints.

FSANI related work

- Completed 2 update returns to the FSA on team's performance in accordance with the Food Law Code of Practice.
- Continued to work with partners to contribute to the delivery of obesity prevention objectives outlined in the regional obesity strategic framework. For example, working in partnership with the FSA in NI to implement the Calorie Wise scheme in the District and the continued promotion of Menucal to businesses in the District.
- Provided a consultation response for EHNI and DCSDC on the new obesity strategic framework, 'Healthy Futures.'
- Represented NI on Smarter Comms review project for the entire UK.

Windsor Framework and the NI retail movement scheme

- Continue to participate in Foyle port working groups with FSA, DAERA, DEFRA and DEFRA Organics.
- Continue to work alongside DAERA, DEFRA, FSA, Planners and Foyle Port in application to EU for designation of Foyle Port as a BCP for importation of frozen fishery products.
- Undertook 6 Certificate of Inspection (COI's) Organic SPS checks at Foyle BCP. (Designated by EU as BCP in Feb 21 for Importation of Organics.)
- Engaged with Food Business Operators to provide information re changes to Health Marks, export and import of Products of Animal Origin.
- Responded to all verification queries from DAERA regarding Approved Premises.
- Attended training on the Windsor Framework.
- Facilitated businesses applying to become part of the NI retail movement scheme (NIRMS) through providing food premises registration numbers.

Port Health Service

- Reviewing of incoming ships to Foyle Port to verify health conditions of crew and validation of ship sanitation certificates.
- Inspection of vessels on request for Ship Sanitation Certificates as required under the Public Health (Ships) Regulations (NI) 2008.
- Checking the quality of water provided to and stored on ships.
- Engagement with the Public Health Agency on the implementation of their Port Health Plan and monitoring Maritime Declarations of Health submitted by vessels arriving at Foyle Port.
- Work with the Maritime and Coastguard Agency on mutual areas of interest so as to protect the welfare of crew and ensure vessels are safe.
- Ship Sanitation inspection training provided to staff members.

Health & Safety and Consumer Protection Services (April 2023 - March 2024)

- Health and Safety and Consumer Protection Service Plan developed and approved by Council.
- Joint Strategy between Councils and the Health and Safety Executive for Northern Ireland (HSENI) and the Health and Safety Liaison Group (HSLG) Work Plan for 2023/24 delivered
- The Northern Ireland Consumer Protection Sub Group Work Plan 2023/2024 implemented and delivered
- 429 health and safety inspections/visits carried out. (April – March 24).
- 327 health and safety complaints and requests for service were received (April – March 24).
- 45 workplace accident notifications were received and investigated in accordance with relevant guidance.
- An additional 188 consumer protection requests for service were received and responded to.
- Funding of £55k obtained from OPSS to support product safety work in the district.
- Participated in regionally coordinated project work on Construction Products with the other 10 councils.
- Proactively worked with council's Business Team, Events Safety Advisory Group, event organisers and other agencies in relation to health and safety and consumer protection obligations during key events.
- Used Council's social media platforms and website to post guidance and information on unsafe consumer products.
- Followed up with businesses affected regarding recalls of unsafe consumer products in the council area.

- 49 businesses provided with guidance regarding changes to permitted uses of Creosote and Creosote treated wood.
- Sports Grounds Safety regulatory work carried out with the Ryan McBride Brandywell Stadium and Celtic Park Stadium. This included stadium visits and participation on the Sports Grounds Safety Advisory Group and multi-agency work regarding the proposed new North Stand at Brandywell.
- Participated in major tattoo convention held in the district with regard to health and safety advice and regulation.
- Co-ordinated quarterly Consumer Protection Market Surveillance Project work with the other 10 councils on product safety.
- Participated in regional working groups for Health and Safety and Consumer Protection, including development and delivery of joint plans.
- All new premises visited were provided with Consumer Protection and Health and Safety related advice and guidance.
- Provided advice and guidance to businesses regarding Sunday Trading.
- Carried out visits to specialist Halloween costume shops and produced and provided guidance on Consumer Protection requirements.
- Worked proactively with the Council's Markets Officer and provided Consumer Protection guidance to traders regarding the Halloween market.
- Produced and provided Consumer Protection guidance to importers and manufacturers of jewellery products.
- A butane test (lighter refills) purchase exercise was also undertaken and 25% of premises were visited with 100% compliance.
- Liaison with the Office of Product Safety and Standards (OPSS) regarding the provision of safe consumer products and the Health and Safety Partnership Officer regarding joint work between the 11 councils and HSENI.

Environmental Protection Services (April 2023 - March 2024)

Air Quality Management

- Continued monitoring of local air quality throughout the Council district as part of Local Air Quality Management framework which includes 5 continuous air monitoring sites air monitoring stations located at Rosemount, Dales Corner, Newtownstewart, Strathfoyle and Springhill.
 - Servicing air monitors in the Brandywell area for the Polycyclic Aromatic Hydrocarbons (PAH) network and at Springhill for the black carbon network
 - Calibration of air monitoring equipment undertaken in accordance with Technical Guidance to achieve data capture of 90%.
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- Implementation of Council Motions on Air Quality including the provision of air quality monitoring equipment at Jon Clifford Bull Park and operational practice introduced so that for anyone facing fuel poverty, the fines to control domestic particulate emissions in smoke control areas will be waived.
- £78,611 funding obtained from DAERA to support Councils Air Quality duties. Funding for continued maintenance of air quality monitoring stations and new PM monitor at Castleberg & portable PM monitor to be located at Jon Clifford Bull Park.
- Continued delivery of 'Life Project' (tree sapling to be planted for each life event) through our Registration Service. Local oak sapling growing initiative with North West Regional College Horticultural Unit and Creggan Country Park.
- Continue to support the Northern Ireland Radiation Monitoring Group's (NIRMG) continuous Argus gamma monitoring network and environmental radiation sampling programme. Industrial Pollution Control Continued response to service requests in relation to noise and air quality from commercial and industrial premises.
- Planned inspections of Local Air Pollution Prevention and Control (LAPPC). 43 installations permitted with associated annual subsistence fee income.
- Ongoing discussions with NIEA on the review and transformation of Local Air Pollution Prevention and Control is regulated in Northern Ireland.
- Participated on NIEA regulatory Forum in relation to Pesticides and F-Gases

Noise Control

- Continued response to service requests in relation to noise from commercial and industrial premises.

Planning Consultations

- Environmental Health staff assess proposed development including impacts associated with air quality, dust, odour, noise, contaminated land and artificial light.
 - 655 planning consultations received between 1st April 2023 and 31st March 2024 (530 during the same period in previous year). 619 planning consultation responses returned between 1st April 2023 and 31st March 2024 (556 in same period in previous year).
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- Continued engagement with NIEA on the remediation of the Mobuoy Road illegal waste site and assessment of tarry waste sites in the Council area

Licensing Services (April 2023 - March 2024)

- 275 Licenses/permit/registration applications received.
- 218 licenses/permits/registrations issued.
- 96 responses to consultations under the Licensing (Northern Ireland) Order 1996 and Betting, Gaming, Lotteries & Amusements (Northern Ireland) Order 1985
- 12 Road Closure applications received
- 6 Road Closure applications issued.

Safety Advisory Group (SAG) for events (April 2023 - March 2024)

- Provision of advice and guidance in support of 56 planned public events.
- 3 Special Safety Advisory Group meetings held to facilitate World GAA Games, BBC Antiques Roadshow and Jika Jika's dance event.
- Continued review and development of procedures and guidance relating to licensing applications

Animal Welfare Service (April 2023 - † March 2024)

- Animal welfare service through lead Council Fermanagh and Omagh District Council (FODC) ongoing.
- 476 animal welfare cases investigated with 595 visits, 23 Improvement Notices, 3 Formal Caution issued, and 6 cases with seizures in Derry City and Strabane District Council. There were also 2 prosecutions in the Derry City and Strabane District Council area.

Dog Control Service (April 2023 - March 2024)

- 1,526 Service requests, including 104 dog attacks (people, livestock and domestic pets).
- 8580 dog licenses issued (including 37 block licenses) achieving approximately £41,726 income.
- Schools' education programme - Youths Educated in Safety (YES) Programme 1243 P6-P7 pupils, 143 staff members from 33 schools.

New bespoke stationary provided to pupils to reinforce the responsible dog ownership message, including a QR code linked to council webpages.

- £2970 in Fixed Penalty payments (Dog Licensing/straying/fouling).
- Quarterly Cross Departmental Dog Control Working Group meetings held to promote better communication and cooperation in jointly tackling irresponsible dog ownership.
- 50,000 dog foul bags handed out to dog walkers by dog wardens, litter/enforcement officers, park rangers and cleansing staff to promote responsible dog ownership.
- Dog Wardens continue to use CCTV to supplement monitoring of areas where dog fouling is an issue.
- Engagement with Media to promote the following messages: Halloween, Fireworks, Christmas Message, Sheep Worrying, Your Dog and Your New Baby, XL Bullies and keeping dogs safe during Summer heat.
- Advice and guidance provided to owners of XL Bully dogs.
- Dog wardens continued to monitor compliance with Dog Control Orders implemented (Dogs on Leads; Dogs on leads by direction; Dog exclusion). Further signage created.
- Participated in Green Dog Walker Scheme with 1,000 bespoke dog collar keyrings created with QR cods illustrating Dog Control Orders.
- “Walk this Way Initiative” - two pathways in Derry and Strabane have been monitored to determine their effectiveness,
- Pet FBI abruptly terminated their lease of the dog shelter at the start of December leaving behind 4 dogs. The Dog Wardens currently look after stray dogs until they are reclaimed or responsibly rehomed. To date no unclaimed dogs have been humanely destroyed. It should be noted that dogs that are ill or have a history of aggression are not deemed capable of being rehomed.
- The Service works along with other councils, DAERA, PSNI, HMRC and Harbour Police in the “Paws for Thought” scheme aimed at tackling rouge dog breeder and pup traffickers transporting low welfare pups via the two main ports in Northern Ireland. Dog Wardens will check all suspect addresses given where false declarations are suspected.

Registration Service (Births, Deaths, Marriages) (April 2023 - March 2024)

- 1,743 births registered within the District
- 4 still births registered

- 1,350 deaths have been registered
- Marriages registered – religious 360, civil 162, belief 63
- 754 Marriage Notices and 1 Civil Partnership notice administered
- 3 Civil Partnership Notices
- 14 Approved Marriage/Civil Partnership venues inspected

Section Three: Improvement Planning and Performance

The Directorate has set a number of improvement objectives for 2024/25 which aim to bring about improvement in one or more of the following improvement criteria:

- | | |
|--------------------------------|----------------------|
| • Strategic effectiveness (SE) | Service quality (SQ) |
| • Service availability (SA) | Fairness (F) |
| • Sustainability (S) | Efficiency (E) |
| • Innovation. (I) | |

These improvement objectives may relate to improving the quality of life of our citizens (**outcome improvements**) and/or **service improvements** that will help bring about the delivery of more effective, quality and customer focused services.

An overview of these objectives and the work we will be undertaking in 2024/25 is set out in paragraphs 3.1 – 3.3 below, under the headings of:

- 2024/25 Directorate Improvement Objectives (Outcome Improvement Objective, and Other Service Improvement Objectives)
- Mainstreaming the Equality and Disability Duties, Rural Needs and Climate Change

Details of how we will deliver these commitments and monitor and measure progress/success are set out in paragraphs 3.4 and 3.5.



3.1 2024/25 Directorate Improvement Objectives

An overview of the outcome and/or service improvement objectives and how they relate to the Community/Corporate Plan is set out in the table below.

Community/Corporate Plan Objective	Directorate Outcome / Improvement Objective / Service Objective 2024/25	Link to Improvement Criteria **
<p>Social Wellbeing Pillar Community Plan priority outcome areas:</p> <ul style="list-style-type: none"> • Community Development – We live in a shared, equal and safe community: • More actively engaged and can influence the decisions that affect us; • Have safer Communities; • Have Access to quality facilities and services; • Community and voluntary sector is more sustainable and resilient. <p>Corporate Plan objectives: Promote healthy outcomes</p>	<ul style="list-style-type: none"> • To increase participation in local planning, engagement and communication processes by developing collaborative approaches. • To create opportunities to improve, extend and maximise access to facilities and services which deliver increased safety and cohesion within the community. • Establish innovative practices which develop more sustainable rural communities and increase the capacity to engage rural, disengaged and excluded communities. • Implement directorate cost savings for 2023/24 of £858,900. 	<p>SE, F, SA, SI</p> <p>F, SQ, SA, I</p> <p>I, F, SA, SQ</p> <p>SE, SQ, E</p>

<p>Social Wellbeing Pillar Community Plan:</p> <ul style="list-style-type: none"> • Health and Wellbeing – We live long healthy and fulfilling lives: • We age actively and more independently; • Health inequalities are reduced: • We are more physically active; • We have improved physical and mental health. <p>Corporate Plan objectives:</p> <ul style="list-style-type: none"> • Promote healthy outcomes 	<p>Outcome Performance Objective</p> <ul style="list-style-type: none"> • To assist a return to healthy lifestyles through regrowing participation in leisure sports and physical activity: • To re-engage and achieve user numbers of the Council’s leisure facilities (HC1A) with a target of 100% of baseline user numbers • through retention and growth strategies achieve net gain within membership base; • To target under represented groups through inclusive leisure, sport and physical activity participation to lead more active lives (HC1B); • Maintain current high levels of customer satisfaction/net promoter score (HC1D); • To improve participation rates for those living in deprived areas (HC1E). • To promote health, safety and wellbeing and safeguard the environment by supporting communities and businesses. 	<p>SA, SQ, E, F, I</p> <p>SQ, SA, SE, F</p>
<p>Social and Wellbeing Pillar Community Plan</p> <p>Children and Young People – Our children and young people have the best start in life; our children and young people are safer, healthier, more respected and included; our children and young people are better able to fully realise their potential and become active, responsible citizens.</p>	<ul style="list-style-type: none"> • Embed a Child Rights Based Approach in the design, delivery and review of policy, strategy and services within the Derry City and Strabane Council area. The principle of participation will be the primary focus • Establish cross-organisational support for the Youth Voice (NW Ministry of Youth) including the development of a pathway of support for seldom heard voices, enabling all young people to have their voice heard in local and regional decision-making. 	<p>F, SQ, SA, E1</p>

<p>Corporate Plan objectives: Promote healthy outcomes.</p>		
<p>Older People</p> <ul style="list-style-type: none"> • We have a caring society that supports people throughout their lives <p>Corporate Plan objectives: Promote healthy outcomes.</p>	<ul style="list-style-type: none"> • We address the health and social care needs of an ageing population, promoting positive attitudes to older people and tailoring support to enable them to participate fully in society. • We enable everyone to live their life in a fulfilling way as valued members of an inclusive society. • We provide access to the places, services, housing, information and support people, when needed. 	SE, SA, S, I, SQ, F
<p>Improved service delivery</p>	<ul style="list-style-type: none"> • Increase service cost effectiveness and corporate compliance 	E, SE

3.2 Outcome Improvement Objective to assist a return to a healthy lifestyle through regrowing participation in leisure, sports and physical activity (HC1)

- To achieve 1.2million paid user visits
- Maintain baseline of 6,000 paid members (includes direct debits, advanced payments, corporate and staff membership schemes)
- To target underrepresented groups through inclusive leisure, sport and physical participation which lead to more active lifestyles
- Achieve Sport & Physical Activity targets of 5,000 participants per year for targeted programmes including
 - 500 'Disability' participants
 - 2,500 'Female' participants
 - 2,000 'Area of High Social Need' participants
- Maintain current levels of satisfaction/net promoter score

Derry City and Strabane's Inclusive Strategic Growth Plan 2017- 2032 sets out the strategic community planning partnership's vision for health and wellbeing and the overall outcome to support people live long, healthy and fulfilling lives. Four key areas for improvement have been identified: active ageing and more independent living; reduced health inequalities; increased physical activity; improved mental health.

Engaging users in leisure, sport and physical activity has become an increasing priority at World, National, Governing body and local level. Notably at a Northern Ireland level both the Department for Communities and Sport NI have published new strategy documents and in addition APSE has published a report on Securing the Future of Public Sport and Leisure Services. All of these confirm the need for increased physical activity levels in order to address individual and societal health and wellbeing benefits.

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The World Health Organisation (WHO) sets out a global Action plan which includes a focus on physical activity as a leading factor in health and wellbeing. According to the WHO, 4-5 million deaths per year could be averted if the global population was more physically active. Estimates indicate that 27.5% of adults and 81% of adolescents currently do not meet the 2010 WHO recommendations, with almost no improvement seen during the last decade. The key target is to reduce world physical inactivity by 10% in 2025 and 15% by 2030 through delivery of Active societies.

There are also inequalities, with girls and women being less active than boys and men in most countries. And there are significant differences in levels of physical activity between higher and lower income groups, and between countries and regions.

The WHO's guidelines for staying fit and healthy are broken down by age group. For example, WHO recommends 150- 300 minutes of moderate aerobic activity per week for all adults; and an average of 60 minutes of moderate aerobic activity per day for children and adolescents.

The World Economic Forum has developed a messaging strategy which summarises the key benefits of physical activity as seen in diagram overleaf:

- 1 **Physical activity is good for hearts, bodies and minds.**
Regular physical activity can prevent and help manage heart disease, type-2 diabetes, and cancer which cause nearly three quarters of deaths worldwide. Physical activity can also reduce symptoms of depression and anxiety, and enhance thinking, learning, and overall well-being.
- 2 **Any amount of physical activity is better than none, and more is better.** For health and wellbeing, WHO recommends at least 150 to 300 minutes of moderate aerobic activity per week (or the equivalent vigorous activity) for all adults, and an average of 60 minutes of moderate aerobic physical activity per day for children and adolescents.
- 3 **All physical activity counts.**
Physical activity can be done as part of work, sport and leisure or transport (walking, wheeling and cycling), as well as every day and household tasks.
- 4 **Muscle strengthening benefits everyone.**
Older adults (aged 65 years and older) should add physical activities which emphasize balance and coordination, as well as muscle strengthening, to help prevent falls and improve health.
- 5 **Too much sedentary behaviour can be unhealthy.**
It can increase the risk of heart disease, cancer, and type-2 diabetes. Limiting sedentary time and being physically active is good for health.
- 6 **Everyone can benefit from increasing physical activity and reducing sedentary behaviour,** including pregnant and postpartum women and people living with chronic conditions or disability.













Source:

<https://who.canto.global/pdfviewer/viewer/viewer.html?share=share%2Calbum%2CM1G8P&column=document&id=0n9h8bi7bh1vf553v935ruj13j&suffix=pdf>

Physical Activity Guidelines as Set Out by Chief Medical Officer

The UK Chief Medical Officer activity guidelines sets out an exemplar on how commonly delivered sports and physical activity can improve muscle function, bone health and balance. These range from pre-natal swim classes; creché facilities; swimming lessons; holiday school clubs; teenage activities; multi sports clubs and fitness classes; fitness for well-being and older people; plus, exercise programmes for long term conditions, cancer patients and overweight individuals. The below diagram provides a diagrammatic representation on the types of activities that can deliver these benefits and contribute to meeting the physical activity guidelines.

Type of sport, physical activity or exercise	Improvement in muscle function	Improvement in bone health	Improvement in balance
 Running	★	★★	★
 Resistance Training	★★★	★★★	★★
 Aerobics, circuit training	★★★	★★★	★★
 Ball Games	★★	★★★	★★★
 Racquet Sports	★★	★★★	★★★
 Yoga, Tai Chi	★	★	★
 Dance	★	★★	★
 Walking	★	★	☆
 Nordic Walking	★★	?	★★
 Cycling	★	★	★

★★★ Strong effect ★★ Medium effect ★ Low effect ☆ No effect ? Not known

Securing the future of public sport and leisure (published on behalf of APSE, CLOA, LGS) stated that:

‘Although the word leisure can conjure up images of optional activities, public sport and leisure services are in fact a service that fundamentally supports the health of the nation, enabling people to live longer, prevent and manage health conditions and boost mental health. The more deprived an area is the more dependent the community is on public sports and leisure provision.’

Council has a specific role in providing a range of publicly accessible, universal and targeted services and activities. We provide significant sports infrastructure to include leisure centres, community buildings, outdoor sports facilities including pitches and water based access. This is augmented by the very substantial provision by the voluntary sports sector and sports Governing bodies along with schools and higher education providers.

The NI Programme for Government (PFG) has moved to an outcomes focused delivery based approach which encourages cross departmental working to deliver on 9 key themes, including ‘We all enjoy long, healthy, active lives’ which most closely aligns to the outcomes for lifelong participation and engagement in sport and physical activity. However, the strategy will also contribute to the PFG outcomes of ‘Children and Young people have the best start in life’ and ‘Everyone can achieve their potential.’

The Department for Communities in March 2022 published Active Living, the new strategy for Northern Ireland, which ‘through its vision and associated key themes and goals, seeks to create a vibrant, welcoming, enjoyable, inclusive and successful sector for everyone, contributing significantly to a healthier and more resilient society.’ The Active Living strategy overall vision is to have More people, More Active, More of the Time.’ The strategy framework sets out this overall vision and the interconnectedness of the cross cutting themes of anti-poverty, wellbeing and inclusion, sustainability and inclusive growth, agility and innovation. The strategy themes include Recovery from the impact of the pandemic on sport and physical activity; promoting participation, inclusion and community engagement; promoting excellence in sport; promoting partnership and integration, providing inclusive and shared spaces and places and promoting the benefits of sport and physical activity.

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The Sport and Physical Activity Framework

Programme for Government Outcomes and Indicators

VISION

‘Lifelong involvement in sport and physical activity will deliver an active, healthy, resilient and inclusive society which recognises and values both participation and excellence’

KEY THEMES



CROSS-CUTTING PRINCIPLES



DEPARTMENTAL CROSS - CUTTING THEMES



The Sport NI Corporate Plan 2021-2026 sets out in its mission its commitment to the development of sport, 'We are passionate about maximising the power of sport to change lives. By 2026 we want the power of sport to be recognised by all.' This acknowledges that the power of sport individually and societally has become more important as a result of the pandemic. The emotional, physical, mental wellbeing derived from participating is seen as an important element of Covid recovery and Regrowth. The plan recognises the need for increased participation in sport across the wider community and the need to focus on parts of society that are underrepresented. Two outcomes have been defined:

- People adopting and sustaining participation in sport and physical activity
- Our athletes are among the best in the world

The key supporting strands which will support the achievement of these outcomes include accessible quality infrastructure and safety; physical literacy development; supporting clubs and governing bodies; developing people to include coaches and referees; strategic partnership collaborations; promoting culture and good governance; delivery of events programme; and supporting high performers.

The **Levelling Up paper** notes the contribution of sport to delivering on 4 of its 6 capital areas including physical, human, social and institutional where investment is needed to address inequalities and restore local pride. It recognises that sports can:

- Contribute to individual health and wellbeing including a broad range of physical and mental benefits
- Public facilities provide a place based infrastructure through which services can be delivered across the most deprived communities
- Sport and leisure facilities are seen as a significant factor in determining a local community's sense of belonging and pride of place

Council has recently benefitted from LUF funding (total of £16m) for 3 significant infrastructural projects within the District:

Daisyfield Community Sports Hub

This project will see the regeneration of the Daisyfield pitches with the development of: a single storey sports centre with facilities for fitness classes, boxing, snooker and a social area; six block changing room facility; upgrade to the existing natural 100m x 50 m grass pitch; a FIFA 1 Star synthetic multi use games area; and car park and associated supporting infrastructure.

Derg Active

The project is an integrated economic, health and well-being, social and environmental project focused on the rural town of Castlederg incorporating the following elements: high quality public realm scheme in the Diamond; upgraded pitches at Mitchell Park for local Gaelic and soccer teams; outdoor gym equipment; new play facility enhancing the heritage site at Castle Park; upgrade to event space at Castle Park; upgrades to outdoor events space at Castle Park; upgrades to Greenways connecting Castle Park & Castlederg town centre; and the creation of two parklets including one in the Diamond in the town centre.

Acorn Farm St Columb's Park

The regeneration of St Columbs Park was endorsed by Council. The project will see the regeneration of the former Ministry of Defence site off St Columbs Park into an urban growing space (Acorn Farm) within the city, a new gate lodge, enhanced car parking, wider environmental improvements to include play provision, enhanced biodiversity signage and landscaping. The focus will be to develop a high quality innovative urban food growing hub; learning and skills development centre (Green Skills Academy); sustainable food events venue; high quality sustainable visitor infrastructure and experience; and support infrastructure.

Integrated Care Systems

The planned development of Integrated care systems (ICS's), a new way of planning and managing Health and Social Care Services in Northern Ireland with the Partnership structures to be developed in 2024 to provide the opportunity for increased health collaboration. Over recent years there has been a growing importance of the need for collaboration with health partners and the introduction of ICS's provides a new mechanism to focus on addressing inequalities and maximising prevention. Councils and the community sector have already shown that they can play their part in this by successfully collaborating on initiatives such as GP referral, Couch to 5K walking and running initiatives and the Macmillan Move More cancer rehabilitation programme which supports those with chronic conditions; and additionally by a range of secondary prevention programmes which support people with different health and wellbeing needs. There is an imminent opportunity to transition both perception and the delivery of sport and leisure activities to those of an active wellbeing service. Among such examples might include the co-location of services perhaps to leisure and community venues to increase accessibility, increased provision of existing partnership programmes to target a specific neighbourhood, step up programmes as part of preventative care and more social prescribing. These opportunities will evolve as the outcomes of the Integrated Care Partnerships become established over the coming year requiring a focus on systems, behaviours and places.

Healthier Choices Campaign (Obesity Framework)

Derry City and Strabane District Council has been selected by the Department for Health and Public Health Agency as one of the early adopter sites exploring a Whole Systems Approach to Obesity Prevention which is being developed in Northern Ireland. This follows the publication of a report: A Whole Systems Approach to obesity prevention; a rapid synthesis of evidence to inform the Northern Ireland Strategy Project Board which focuses on improving the systems within which we are born, grow, live, work and age. The latest data shows that one in four adults (27%) and around one in sixteen children (6%) are living with obesity in Northern Ireland. Official data shows that the development of obesity is strongly linked to deprivation status. There has been a 12% increase in child obesity between 2011/12 and 2018/19 within primary one children living in the most deprived areas (36%) by comparison to those living in the least deprived areas. It is recognised that obesity increases the risk of developing chronic diseases, such as colon cancer, high blood pressure or type 2 diabetes, and is linked to substantial direct and indirect costs- estimated to be £370m in NI.

Council by participating in the early adopter site will have the opportunity to work with Government and health bodies to influence policy change, work together on local interventions at community level, provide and make available facilities to support healthier food, dietary choices and enhance opportunities for physical activity.





Source: <https://research.hscni.net/sites/default/files/WSA%20Poster%20final.pdf>

DCSDC Be Active Strategy

The development of the Derry City and Strabane District Council 'Be Active' strategy was informed by a consultation process which sought views about participation in sport and physical activity including barriers to participation with residents, schools and activity providers. Among the findings of the study the following are issues Council along with partners need to address:

- Only 29% of respondents indicated that they achieved the WHO daily physical activity guidance of 30 minutes on 5 days per week; and some 19% indicating that they achieved this on one or no days
- All respondents agreed with the statement that 'being physically active can improve my general health and wellbeing'
- 71% indicated they participated in walking for recreation; 34% in jogging; 31% in aerobics; 29% in weight training and swimming; and 26% in cycling
- The top three responses as to why residents take up physical activity were. 75% to improve health and fitness; 67% to make me feel better; 61% to maintain my mental health
- The top reasons for not being physically active were 42% due to lack of time or family commitments; and lack of facilities in my area. Other lesser rated reasons were poor weather, cost, being self-conscious, bored with what's on offer; and 1% just not interested
- 71% of schools have delivered sport and physical activity in partnership with Council
- A high % of schools would consider making schools available for community use if the barriers of insurance and staff costs were met
- Nearly half of schools have plans to expand their sports estate, with a strong interest in artificial turf pitches
- 53% of sports providers had delivered activity in partnership with council e.g. local sports clubs, community groups, disability groups have used Council leisure facilities and coaches
- 78% of providers had a willingness to deliver more activity; however, the need for more qualified instructors including those with skills to deliver to disability groups was noted as a need
- There is a network of facilities used for delivery including their own facility, community centres, green spaces

The overall health status of the District with life expectancy lower than the NI average- men living in the top 20% deprived areas have life expectancy nearly 6 years less and women nearly 3 years less; prescription rates for mood, anxiety disorders, obesity and cancer are 13% higher; in school Year 8 obesity is significantly more prevalent; and 26 of the 52 health outcomes in the DOH 2022 report on health inequalities are worse than the NI average. The WHO state that physical inactivity is one of the risk factors in non-communicable diseases and death

worldwide. It increases the risk of cancer, diabetes, heart disease and stroke by 20-30%. It is estimated that 4-5 million deaths per year could be averted if the global population was active.

As a result, the delivery of the Council strategy will focus on the vision of 'more people, more active, more often' with associated objectives around participation across all ages and abilities; supporting the sports clubs as key delivery partners; and developing further partnership working to grow participation and promote the role of sport and physical activity as a key part of a healthy lifestyle.

Developing Healthy Communities (DHC) Northern Ireland, has over 30 years' experience improving peoples' lives. The innovative programmes focus on improving mental, physical and social wellbeing. DHC supports communities, families and work places through mentoring, training and funding programmes, and champion healthcare needs with decision makers. Part of a global wellbeing initiative, DHC connect people and facilitate conversations in order to share best practice.

As part of the World Health Organisation's (WHO) initiative, Derry City & Strabane District Healthy City & District project brings health, housing, transport, education, environment and community together to collaborate on a holistic health and wellbeing approach within the district. Derry and Strabane first joined this global network of cities in 2009 and remains one of only a handful of areas in Ireland and the UK to be leading the way through participation in this political movement which is designed to make health and wellbeing a central strategic approach.

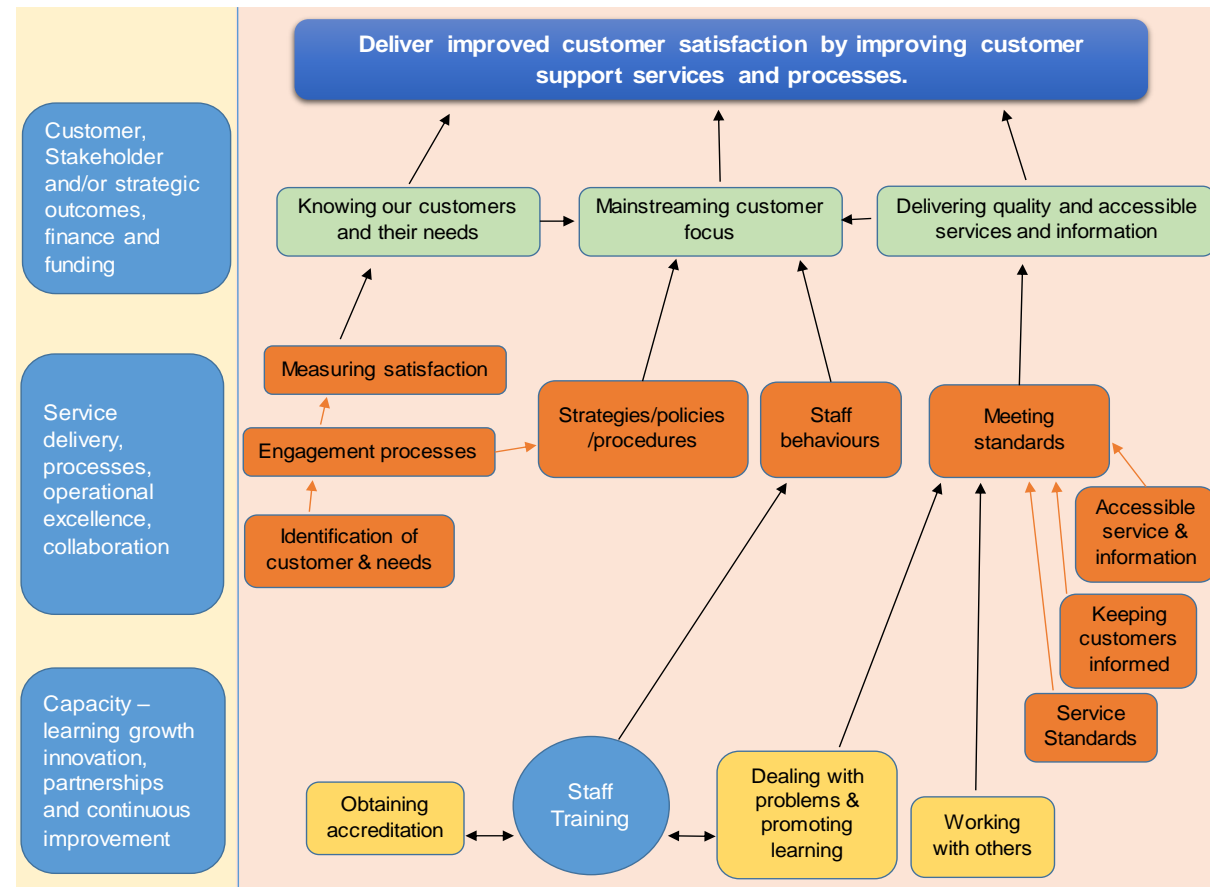
Looking beyond the traditional approach, the Healthy Cities framework looks beyond statutory services and care providers as the sole means to deliver health. It brings together the concepts of:

- **People**
- **Place**
- **Participation**
- **Planet**
- **Prosperity**
- **Peace**

From this, active lives made easy has been developed:

Background	<ul style="list-style-type: none">• NI and Council level sports strategies are shifting to embrace a more inclusive attitude to physical activity. Let's make sure it benefits those who need it most.
Opportunities	<ul style="list-style-type: none">• Influence sport and physical activity strategy towards creative and innovative ideas that recognise physical activity is more than sport alone.• Amplify the benefit and grow the economy by encouraging enterprise.
Activity	<ul style="list-style-type: none">• Establish mentoring scheme for physical activity enterprises.• Identify specific lessons for rural and underprivileged groups.• Convene small group meetings with relevant stakeholder to develop and advocate for innovative and collaborative approaches to physical activity.• Support employers to integrate physical activity into their employee wellbeing strategy.





3.3 Mainstreaming the Equality and Disability Duties, Rural Need, and Climate Change

The Directorate will carry out the delivery of its functions and services taking cognisance of Section 75 of the Northern Ireland Act 1998 which requires public authorities to carry out their functions to promote equality of opportunity and good relations across those with protected characteristics within the Act.

Our work will positively reflect:

- The promotion of opportunities for all
- Take cognisance of equality screening and equality impact assessment processes
- Engaging with elected members and wider stakeholders through consultation processes to shape and plan our service delivery
- Actively participate in internal groups such as the good relations panel, equality scrutiny panel, poverty and rural working groups

In 2023/24 the Directorate will have given consideration to the following issues pertinent to our mainstreaming objective:

- Council Motion – March 2023 – All inclusive autism swim sessions -
 - Council Motion – March 2023 – Youth Services
 - Council Motion – June 2023 – Costs of Childcare
 - Council Motion – September 2023 – Melvin Arena Phase 2
 - Council Motion – November 2023 – Poverty

 - EQIA Response Submitted to TEO's Spending Plans 2023-24
 - Rural Needs Impact Assessment Response and Childs Rights Response submitted to TEO's EQIA Process on Spending Plans 2023-24
 - EQIA Response Submitted to DfC Spending Plans 2023-24
 - Consultation Response Submitted to TEO Violence and Against Women and Girls Draft Strategy
 - Consultation Response Submitted to DfI Concessionary Fares Scheme
 - Response Submitted to DfC Consultation on Community and Voluntary Sector Infrastructure Framework
 - Consultation Response Submitted to Fast-Track Cities initiative
 - Continued engagement with Local Growth Partnerships to build engagement and inclusivity around directorate services
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Climate Change

The majority of Council's leisure facilities developed from the 1970s onwards are in need of significant reinvestment and replacement and largely rely on traditional energy sources. Whilst Council has commenced a strategic reinvestment programme, a number of leisure facilities, pitch upgrades have been undertaken and City Baths has been closed for urgent repairs. It will take some time for this to complete as leisure facilities produce a significant proportion of direct carbon emissions and replacing/upgrading the leisure estate will be a crucial contributor in meeting our net zero targets.

As the Council plans the shape of its future leisure estate there is the opportunity to rethink what our communities will need from facilities and services and design more efficient and impactful solutions to help our communities to be active and stay healthier for longer. Equally the learning from Covid-19 has shown the increased propensity of our citizens to engage in outdoor based activity, including active travel and the shift to choices of walking, cycling or running to destinations. In addition to contributing to healthier lives it promotes benefits of improved air quality and reduced carbon emissions along with realising a more equitable, sustainable and prosperous world.

There is an increased understanding and value being placed on sport and leisure and recognition of their contribution to wider objectives of improving health and addressing health inequalities; lowering levels of obesity and cutting carbon emissions.

Sustainable Development Goals

The activities of the Directorate contribute to sustainable development goals such as good health and wellbeing, reducing inequalities and supporting and improving standards of life, enhancing access to quality education and the conditions for decent work and economic growth.



3.4 Improvement Delivery Plan

In order to deliver our Directorate outcome and/or service improvement objectives we have identified a number of key activities, as set out below. These actions represent part of the work that will be progressed by the Directorate during 2024/25.

Ref	Directorate Outcome/ Service Improvement Objective	Key Activities/Actions/Sub-actions/milestones	Target Date	Lead Officer
1	To assist a return to healthy lifestyles through regrowing participation in leisure, sport and healthy living activities (HC1)	<p>Deliver Healthy towns programme to include minimum of 15 partnership programmes and 10 council led programmes to include physical activity programmes for older people.</p> <p>Roll out of Coach Education programme to include CPD training</p> <p>Deliver Sport and physical activity opportunities across a variety of settings achieving a number of key targets:</p> <ul style="list-style-type: none"> • 5000 participants • 2500 females • 500 people with disabilities • 2000 people from areas of high social need <p>Deliver Summer Activity programme for young people</p> <p>Achieve 550 participation completion rate for 'Physical Activity Referral Programme' (PARP) targeting those with health risks relating to obesity, diabetes or musculoskeletal conditions</p> <p>Achieve 'Athlete Support Membership' target of 60 participants.</p>	<p>March 2025</p> <p>March 2025</p> <p>March 2025</p> <p>August 2025</p> <p>March 2025</p> <p>March 2025</p>	HCDL

	Deliver 'Let's Get Moving' physical activity programme	March 2025	
	Deliver a Support for Sport Grant Aid programme	March 2025	
	Deliver 10 district wide 'Sports Forum' and Sports Committee meetings.	March 2025	
	Achieve user visitor numbers: 20,000 children achieving the school's swimming standard as set out in the National Key 2 Curriculum	March 2025	
	Achieve user visitor numbers: 70,000 participants in fitness classes.	March 2025	
	Achieve user visitor numbers: Achieve over 6,000 participants in centre based learn to swim programme across all 4 wet-side sites (April 2023- Mar 2024)	March 2025	
	Maintain paid membership base of 6,000 customers per month with positive net gain in member numbers	March 2025	
	Increase the % of bookable activities being booked via the leisure app by 10% *	March 2025	
	Re-introduction of services at City Baths	March 2025	
	Introduction of TEEN GYM programme at 5 leisure sites aimed at increasing participation for 12-15 year olds.	March 2025	

2	To Increase participation in local planning, engagement and communications processes by developing collaboration processes (HC2)	<p>Continued Cross departmental representation on Local Growth Partnership Boards.</p> <p>Reviewed Local Growth Plans to be published and publicity generated to raise awareness of this.</p> <p>Consensual Grant Making Model – 2024/25 – to support the LCGPB’s to deliver on programmes aligned to the local community plans for the DEA.</p> <p>Cross Departmental Working within Council and across Statutory Agencies to deliver on the Age Friendly Strategy & Action Plan 2022-25 for the DCSDC area.</p>	<p>March 2025</p> <p>March 2025</p> <p>March 2025</p> <p>March 2025</p>	HCDL

	Implementation of the Good Relations Action Plan 2022-25	March 2025	
	Continued engagement with, including officer representation on, all 8 Local Community Growth Partnership Boards.	March 2025	
	Support Children and Young People partnership structures to better align with Local Growth Partnership Boards/ Plans	March 2025	
	Embed Age Friendly across the community planning structures and across departments	March 2025	
	Support the establishment of the Integrated Care System (Lead DoH/WHSC)	March 2025	
	Lead the early adapter obesity pilot programme for the district (Lead PHA/DCSDC)	March 2025	
	Support the partnership establish development of the Lifespan health initiative (Lead UU)	March 2025	
	Implement Leisuresafe practices across key sites and achieve Leisuresafe accreditation.	March 2025	
	Deliver 10 district wide 'Sports Forum' meetings.	March 2025	HCDL

3		Leisure & Sport Pricing Policy EQIA, ongoing consultation and annual reviews	March 2025	HCDL
4		<p>Deliver PCSP Action Plan for 2024/25 with the following outcomes:</p> <ul style="list-style-type: none"> • Provide PCSP support to community based forums <p>Provide PCSP Small Project Support for each of the 7 DEAs and Strabane Town.</p>	March 2025	HCDL
5		<p>To improve community confidence in policing by delivering joint awareness/engagement activities with PSNI through the following activities:</p> <ul style="list-style-type: none"> • Road safety initiatives • Youth engagement initiatives • Marking initiatives – bikes/trailers/farm equipment • Joint anti-burglary awareness campaigns • Neighbourhood Watch meetings and support <p>PCSP Policing Committee meetings, support Local Community Safety Forums Monthly Support Hub meetings.</p>	March 2025	HCDL

6	<p>Improve services for Children and Young People (CYP) by embedding a Child Rights based approach across partnership structures; creating formal structures and informal opportunities where CYP can be supported to be involved in decisions which affect them (HC3)</p>	<p>Embed a Child Rights Based Approach in the design, delivery and review of policy, strategy and services.</p> <p>Adopt the Lundy Model of Participation to the design and evaluation of appropriate youth activities.</p> <p>Identify resources to deliver a Children and Young Person Multi Agency Action Plan adhering to the duty placed on Council as a Children's Authority in the Children's Services Cooperation Act (NI 2015).</p> <p>Work in partnership with EA Youth Service to develop sustainable youth participation structures for the NW Ministry of Youth.</p>	<p>March 2025</p> <p>March 2025</p> <p>March 2025</p> <p>March 2025</p>	HCDL
7	<p>To create opportunities to improve, extend and maximise access to facilities and services which deliver increased safety and cohesion within the community. (HC4)</p>	<p>Deliver a series of programmes and initiatives through the Good Relations Action plan which makes areas safer, shared and inclusive.</p> <p>Deliver a Good Relations Grant Aid Programme.</p> <p>Deliver a Community Venues Fund across the council area.</p> <p>Ensure access to and provision of high quality Council Owned Community Managed Centres within the Council Area.</p> <p>Enable the delivery of Advice Services Programme across the Council area.</p>	<p>March 2025</p> <p>March 2025</p> <p>March 2025</p> <p>March 2025</p> <p>March 2025</p>	HCDL

8	Establish innovative practices which develop more sustainable and resilient communities and increase the capacity to engage rural, disengaged and excluded communities. (HC5)	<p>Community Development and Good Relations support to the 7 DEA's and Strabane Town.</p> <p>Develop initiatives in conjunction with LCGP boards which address identified GR issues in local areas.</p> <p>Community Development support to the 3 rural DEAs of Sperrin, Derg and Faughan.</p> <p>Allocate Community Support Fund programme to the 7 DEA's and Strabane Town.</p> <p>Engage with Co-Design Steering Group to take forward the agreed Social Supermarket Model for the Council area.</p>	<p>March 2025</p> <p>March 2025</p> <p>March 2025</p> <p>March 2025</p> <p>March 2025</p>	HCDL
9	Promote health, safety and well-being, and safeguard the environment by supporting communities and businesses through education and enforcement (HC6)	Support the local economy and businesses through clear advice, guidance and good regulation.	March 2025	HHCWB



		Provide a quality statutory function promoting compliance through risk based inspection and sampling programmes and where necessary carry out enforcement activities in accordance with statutory provisions and council policies.	March 2025	HHCWB
		Support the local economy and businesses through clear advice, guidance and good regulation.	March 2025	HHCWB
		Work with stakeholders to monitor, manage and Improve Local Air Quality.	March 2025	HHCWB
		Promote and support responsible dog ownership	March 2025	HHCWB
		Provide a quality statutory function promoting compliance through risk-based inspection and sampling programmes and where necessary carry out enforcement activities in accordance with statutory provisions and council policies.	March 2025	HHCWB
		Provide high quality and accessible registration services within legislative framework and Council policies.	March 2025	HHCWB
		Contribute to the development of the Local Development Plan and respond to planning consultations to ensure sustainable development.	March 2025	HHCWB

3.5 Measures of Success and Performance

During 2024/25, we will continue our work to establish baseline and benchmarking information in order to promote continuous improvement. The following performance indicators/measures and targets have been identified for 2024/25.

Outcome / Service Improvement Objective Reference	Performance Measure/Indicator	2020/21 Performance	2021/22 Performance	2022/23 Performance	2023/24 Performance	Target 2024/25
HC6 (1)	Continue to promote/support and participate in range of health and wellbeing initiatives linked to collaborative actions identified within the Strategic Growth Plan (2017-2032), Health 2020 and the Making Life Better Strategy (2013-2023).					
	Work towards adopting a Whole System Approach to Obesity in the Council area in partnership with a range of stakeholders including PHA (lead partner). This will help Incorporate the objectives of the new Obesity Strategy –‘Healthy Futures’.	-	-	-	-	Establish a cross departmental working group to produce an action plan for the area.

	<p>Support community, voluntary, statutory and business partners tackle issues affecting vulnerable members of our society through the Civic Forum (Alcohol, Drugs, Mental Health, Emotional Wellbeing, Suicide Prevention and Homelessness) with this led by the Mayor.</p> <p>Hold 3 Civic Forum (Alcohol, Drugs, Mental Health, Emotional Wellbeing and Homelessness) meetings/year</p>	No meetings held during Covid	2 Meetings Held	2 Meetings & Homeless Heroes Event Held	2 Meetings Held & Homeless Inclusive Health Event Held	3 Meetings
	<p>Continue to promote/support and participate in range of health and wellbeing initiatives linked to Making Life Better Strategy: -</p> <ul style="list-style-type: none"> • Home Safety • Affordable Warmth • Smoke Free/Tobacco Control • Air Quality 	8 1 1	8 1 1	8 1 1	8 1 1	8 0 1 2
	Work towards obtaining Compassionate Communities Cities Charter-develop and support the 13 social changes within the action plan	Continue to support the social changes	Continue to support the social changes	Continue to support the social changes	Continue to support the social changes	Continue to support the social changes

	Implementation of a Community Toilet Scheme	Community Toilet Scheme in Place (20 premises)	Continue to deliver scheme	Continue to deliver scheme	Continue to deliver scheme	Continue to deliver scheme
	Support the delivery of the Community Crisis Intervention Service and liaise with Government Departments and partner agencies to sustain the service going forward	Pilot Crisis Intervention Service in place	Funding secured to continue service to July 2021	Service in place and funding secured to continue service for 3 years.	Crisis Intervention Service to continue in line with DoH funding.	Crisis Intervention Service to continue in line with DoH funding.
	80% of service requests responded to within 3 working days	89.6%	88%	90%	84.2% (to 31.1.24)	80%
	Adhere to targets set out in the following Service Level Agreements or contract with Statutory Partners:					
	PHA – Home Safety	11.5%	39.8%	92%	55%	100%
	PHA Tobacco Control/Smoke Free	48%	95%	100%	100%	100%
	NIEA – Drinking Water Inspectorate	100%	100%	100%	100%	100%
HC6 (3)	Support the local economy and businesses through clear advice, guidance and good regulation.					

	Ensure new food, health and safety and consumer protection businesses receive advice and guidance upon registration/first visit.	100%	100%	100%	100%	100%
	Produce new or update existing guidance documents/online resources to be used by business and/or consumers addressing relevant H&S, CP, Food or Licencing topics.	100%	100%	100%	100%	Produce or update at least 3 documents/online resources.
	Percentage of acknowledgements for licence, registration and permit applications sent to applicants within 5 working days of receipt	100%	100%	100%	100%	100%
HC6 (6)	Provide a quality statutory function promoting compliance through risk based inspection and sampling programmes and where necessary carry out enforcement activities in accordance with statutory provisions and council policies.					

	Increase focus on food standards as a result of food fraud- Alcohol sampling in licensed premises	-	0 (Due to Covid Pandemic)	24	25	25
	Increase focus on food standards as a result of food fraud- Number of Food Standards Premises inspections	550	93	372	203	200 (Proposed increase from 93 as this was set during Covid Pandemic)
	Carry out programmed inspections of high risk premises- % of Food Hygiene premises inspected.	100% FH	80% FH due to covid pandemic.	100% FH	100% FH	98% FH
	80% of service requests responded to within 3 working days	89.6%	88%	90%	97%FH	80%
	% of FHRS notifications sent out within 14 days	100%	100%	100%	100%	98%
	% of FHRS revisits undertaken	100%	100%	100%	100%	100%
	Planned consistency exercises undertaken	0 planned in NI	1	1	1	1
	Implement Port Health Plan and Review the health status	-	-	-	-	90%

	documentation of incoming ships and crew to Foyle Port .					
	Work with stakeholders to monitor, manage and Improve Local Air Quality. (Dales Corner air monitor NO2 levels as PfG indicator -expressed against hourly annual mean limit of 40 µg/m3)	20 µg/m3	22 µg/m3	22 µg/m3	25 µg/m3	25 µg/m3
	Improve Local Air Quality through continuance of Local Air Quality Monitoring/Action Plan and inspect permitted Industrial Installations enforced by Council					
	5 Air Quality Monitoring Stations and diffusion tube network maintained (24 sites)	5 (24)	5 (24)	5 (24)	5 (24)	5 (24)
	Air Quality Action Plan/Progress reports	Progress Report/USA completed	Progress Report/USA completed	2020 Progress Report, 2021 Updating and Screening Assessment and 2022 Progress Report	Progress report to be completed	Action Plan to be reviewed and updated

	PPC Inspections	Limited inspections during Covid 19. High risk premises inspected	Limited inspections during Covid 19. High risk premises inspected	43 premises 4 High (100%) 15 Medium (80%) 24 Low (37.5%)	43 premises 4 High (100%) 15 Medium 24 Low	100% of 43 premises
	Contribute to the development of the Local Development Plan and respond to planning consultations to ensure sustainable development.					
	Engage with Environment and Regeneration Directorate on strategic planning and the development of the Local Development Plan	Engage with LDP Team in the development of the draft LDP Strategy	Engage with LDP Team in the development of the draft LDP Strategy	Engage with LDP Team in the development of the draft LDP Strategy	Local Development draft Plan Strategy submitted to DfI on 26th May 2022 as part of the Independent Examination (IE) process	Assist LDP Team when necessary following outcome of Independent Examination of the draft LDP Strategy
	•Improve response times to planning:	78%	52% impacted by Pandemic	Performance impacted	TBC	80% plans responded

	15 working days response time for local applications		and staff resources	with introduction of new Planning Portal and staff resource		to within 15 working days
	Number of Safety Advisory Group meetings held to promote high standard of health, safety and well-being at public events	11	4 (Quarterly meeting schedule)	4 (Quarterly meeting schedule)	4 (Quarterly meeting schedule)	4 (Quarterly meeting schedule)
	Percentage of acknowledgements for licence, registration and permit applications sent to applicants within 5 working days of receipt	-	80%	90%	90%	90%
	Percentage of licences, registrations and permits processed within approved target timescales	N/A	N/A	90%	90%	90%
	Percentage increase in number of applications for licences, permits and registrations made online	N/A	10%	10%	10% (subject to suitable and effective mechanism being in place)	10% (subject to suitable and effective mechanism being in place)
	Review and revise licensing policies	-	-	-	-	2

	Review of designated streets under the Street Trading Act (NI) 2001	-	-	-	-	1
HC6 (1)	Work in collaboration with HSENI via the Health and Safety Liaison Group (HSLG) regarding the implementation of relevant targets as set out in the 2024/25 work plan – TBD by HSLG.	Delivered on the Covid Restriction priorities as identified by HSLG	Delivered on the Covid Restriction priorities as identified by HSLG	100% of target achieved		Participate in at least 50% of the initiatives identified in the work plan
	Ensure new food, health and safety and consumer protection businesses receive advice and/or guidance upon registration/first visit.	100%	100%	100%		100%
	Produce new or update existing guidance documents/on-line resources to be used by business and/or consumers addressing relevant H&S, CP, Food or Licencing related topics.	100%	100%	100%		Produce or update at least 3 guidance documents/on-line resources
	100% of programmed high risk premises inspected	Targets were not met for H&S and CP due to	Targets were not met for H&S and CP due to	All 'A' risk category inspected		100% A and 100% B1 Premises to

		Coronavirus pandemic	Coronavirus pandemic	and 81% B1s for H&S		be inspected. (*Backlog of B1 inspections due to pandemic)
	80% of accident notifications responded to within response times. (i.e. respond to all fatal accidents immediately and respond to all other accident notifications within 5 – 10 working days)	100%	100%	97.5%		80%
	DoJ – Storage of fireworks and explosives Adhere to the targets set in the Storage of Fireworks and Explosives Service Level Agreement with DoJ	100%	100%	100%	100%	100%
	Achieve 80% compliance with the targets as set out in the Health & Safety and Consumer Protection Service Plan	Targets were not met due to Coronavirus pandemic	Many of the targets were not relevant due to the covid pandemic.	86%	80%	80%

	Participate in test purchase exercise in at least 25% of premises offering the supply/use of selected products as identified in the H&Sand CP service plan	No visits due to coronavirus pandemic	No visits due to coronavirus pandemic	25% for butane and 50% for sunbeds	25%	25%
	Promote and support responsible dogownership					
	Implement and deliver actions in Dog Control Work Plan					100%
	Investigate straying complaints Implement rehoming policy	100% Policy implemented	100%	100%	100%	100%
	Dog attacks investigated within 1 day	100%	100%	100%	100%	100%
	Dog Control Orders created by cross departmental/multi-agency working group	Dog control orders implemented	Dog control orders implemented	Dog control orders implemented	Promote DogControl Orders and support compliance	Promote and monitor DogControl Orders compliance
	Education talks – Schools/Community Groups	30	Subject to Covid restrictions	30 (subject to any covid restrictions)	30	33
	Increase number of new dog licences	10% increase	10% increase	10% increase	10% increase	5%

	Provide high quality and accessible registration services within legislative framework and Council policies.					
	The publication of a new guide to the Registration of Marriage and Civil Partnership:	100%	100%	100%	100%	100%
	Number of local businesses making application for Approved Venue status	8	8	14	14	14
	Service Delivery and Customer feedback from Funeral Director and bereaved family.	100%	100%	100%	100%	100%

	Strategic Growth Plan (2017-2032), Health 2020 and the Making Life Better Strategy (2013-2023).					
	Participate in the Healthy Communities Strategic Leadership Group (previously the Health and Wellbeing Outcome Delivery Partnership) and facilitate and support any partnership groups and / or agency, to deliver on the collaborative actions identified.					4 meetings Planned
	Support community, voluntary, statutory and business partners tackle issues affecting vulnerable members of our society through the Civic Forum (Alcohol, Drugs, Mental Health, Emotional Wellbeing, Suicide Prevention and Homelessness) which is led by the Mayor. Hold 3 Civic Forum (Alcohol, Drugs, Mental Health, Emotional Wellbeing and Homelessness) meetings/year	3 Meetings Held	No meetings held during Covid	2 Meetings Held	2 Meetings & Homeless Heroes Event Held	3 Meetings Planned



	<p>Continue to promote/support and participate in range of health and wellbeing initiatives linked to Making Life Better Strategy: -</p> <ul style="list-style-type: none"> • Home Safety • Affordable Warmth • Smoke Free/Tobacco Control • Air Quality • Nutrition Obesity/Health at Work 	<p>8 2 2 1</p>	<p>8 1 1 2</p>	<p>8 1 1 2</p>	<p>8 1 1 1</p>	<p>8 1 1 1</p>
	<p>Work towards obtaining Compassionate Communities Cities Charter-develop and support the 13 socialchanges within the action plan</p>	<p>Support provided to steering group</p>	<p>Continue to support the social changes</p>	<p>Continue to support the social changes</p>	<p>Continue to support the social changes</p>	<p>Continue to support the social changes</p>

	<p>Work in collaboration with HSENI via the Health and Safety Liaison Group (HSLG) regarding the implementation of the targets set out in the 2023/24 workplan and to assist businesses in re-establishing themselves after the pandemic.</p> <p>Work plan targets 23/24: -</p> <ul style="list-style-type: none"> • Asbestos Campaign • Transport Safety • Sunbeds safety • Sports Ground Safety • Fireworks safety • Legionella • Events safety • Serious Accident Investigation • Motor vehicle repairs • Tattooing and semipermanent inks 	Achieved 82%	Delivered on the Covid Restriction priorities as identified by HSLG	Delivered on the Covid Restriction priorities as identified by HSLG	100% of target achieved	Participate in at least 50% of the initiatives identified in the workplan
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	Implementation of a Community Toilet Scheme	Community Toilet Scheme in Place (20 premises)	Continue to deliver scheme	Continue to deliver scheme	Continue to deliver scheme	Continue to deliver scheme
	Increase focus on Food Standards as a result of Food Fraud: <ul style="list-style-type: none"> Alcohol Sampling in Licensed premises No of premises inspected for Food Standards	22 550	None taken due to Covid pandemic 93 (due to Covid pandemic)	None taken due to Covid pandemic	22 300	22 373
	Support the delivery of the Community Crisis Intervention Service and liaise with Government Departments and partner agencies to sustain the service going forward	Pilot Crisis Intervention Service in place	Funding secured to continue service to July 2021	Service in place and funding secured to continue service for 3 years.	Crisis Intervention Service to continue in line with DoH funding.	Crisis Intervention Service to continue in line with DoH funding.
	Deliver affordable warmth scheme and promote other schemes to reduce fuel poverty within district.	Service delivered in line with DfC SLA	Service delivered in line with DfC SLA	Service delivered in line with DfC SLA	Service delivered in line with DfC SLA	Service delivered in line with DfC SLA

	Support the local economy and businesses through clear advice, guidance and good regulation.					
	Ensure new food, health and safety and consumer protection businesses receive advice and guidance upon registration.	100%	100%	100%	100%	100%
	Produce bespoke guidance document to be used by business and/or consumer addressing specific initiatives as identified within Departmental service plans	100%	100%	100%	100%	Produce at least 4 documents
	Number of Safety Advisory Group meetings held to promote high standard of health, safety and well-being at public events	11	4 (Quarterly meeting schedule)	4 (Quarterly meeting schedule)	4 (Quarterly meeting schedule)	4 (Quarterly meeting schedule)
	Percentage of acknowledgements for licence, registration and permit applications sent to applicants within 5 working days of receipt	-	80%	90%	90%	90%
	Percentage of licences, registrations and permits processed within approved target timescales	N/A	N/A	90%	90%	90%
	Percentage increase in number of applications for licences, permits and registrations made online	N/A	10%	10%	10% (subject to suitable and effective)	10% (subject to suitable and effective)

					mechanism being in place)	mechanism being in place)
	Provide Port Health Service and Develop Service Plan	Service in place	Inspection of vessels on request	Inspection of vessels on request & Maritime Declarations of Health checked for all incoming vessels into Foyle Port	Inspection of vessels on request & Maritime Declarations of Health checked for all incoming vessels into Foyle Port	Respond to all requests for Ship Sanitation Inspections and undertake inspections within available work resources. Provide training for additional staff to undertake or assist with inspections.
	Work with stakeholders to monitor, manage and Improve Local Air Quality.					

	Improve Local Air Quality through continuance of Local Air Quality Monitoring/Action Plan and inspect permitted Industrial Installations enforced by Council – 1 initiative	(NO2 levels as PfG indicator)	(NO2 levels as PfG indicator)	(NO2 levels as PfG indicator)	(NO2 levels as PfG indicator)	(NO2 levels as PfG indicator)
	1 initiative	1	1	1	1	1
	4 Air Quality Monitoring Stations and diffusion tube network maintained (24 sites)	4	5	5	5	5
	Air Quality Action Plan/Progress reports	-	Progress Reports Completed	Progress Reports Completed – feedback awaited	Review Air Quality Action Plan in light of clean Air Strategy for NI	Review Air Quality Action Plan in light of Clean Air Strategy for NI
	PPC Inspections	100%	100%	Limited inspections during Covid 19. High risk premises inspected	100% programme of inspections based on risk	100% programme of inspections based on risk
	Promote and support responsible dog ownership					

	Investigate straying complaints Implement rehoming policy	100%	100% Policy implemented	100%	100%	100%
	Dog attacks investigated within 1 day	100%	100%	100%	100%	100%
	Dog Control Orders created by cross departmental/multi-agency working group	3 dog control orders developed	Dog control orders implemented	Dog control orders implemented	Dog control orders implemented	Promote Dog Control Orders and support compliance
	Education talks – Schools/Community Groups	30	30	Subject to Covid restrictions	30 (subject to any covid restrictions)	30
	Increase number of new dog licences	20% increase	20% increase	10% increase	10% increase	10% increase
	Provide a quality statutory function promoting compliance through risk-based inspection and sampling programmes and where necessary carry out enforcement activities in accordance with statutory provisions and council policies.					
	100% of programmed high risk premises inspected	88% (HS/CP) 81% (FH) 100% (PPC)	100% FH Targets were not met for H&S and CP	80% FH due to covid pandemic.	100% All "A" risk category	98% FH 100% H&S

			due to coronavirus pandemic	Targets not met for H&S and CP; resources devoted to coronavirus restrictions	inspected and 81% B1's for H&S	
	80% of service requests responded to within 3 working days	92%	89.6%	88%	90%	80%
	80% of accident notifications responded to within response times. (Respond to all fatal accidents immediately and respond to all other accident notifications within 5 working days)	100%	100%	100%	97.5%	80%
	Adhere to targets set out in the following Service Level Agreements or contract with Statutory Partners:					
	DfC Affordable Warmth	100%	100%	100%	100%	100%
	PHA – Home Safety	100%	11.5%	39.8%	100%	100%
	PHA Tobacco Control/Smoke Free	100%	48%	95%	100%	100%
	NIEA – Drinking Water Inspectorate	100%	100%	100%	100%	100%

	DoJ – Storage of fireworks and explosives	100%	100%	100%	100%	100%
	Achieve 80% compliance with the targets as set out in the Health & Safety and Consumer Protection Service Plan	82%	Targets were not met due to Coronavirus pandemic	Many of the targets were not relevant due to the covid pandemic.	86%	80%
	Participate in test purchase exercise in at least 25% of premises offering the use of selected products as identified in the H&S and CP service plan	11% 39%	No visits due to coronavirus pandemic	No visit due to coronavirus pandemic	25% for butane and 50% for sunbeds	25%
	Food Safety/Nutrition/Infectious Disease Control – Ensure the continued operation of the Mandatory FHRS in a fair, consistent and transparent manner:					
	% of FHRS notifications sent out within 14 days	100%	100%	100%	100%	100%
	% of revisits undertaken	100%	100%	100%	100%	100%
	Planned consistency exercises undertaken	2	0 planned in NI	1	1/1	1/1 =100%
	Provide high quality and accessible registration services within legislative framework and Council policies.					

	The publication of a new guide to the Registration of Marriage and Civil Partnership:	100%	100%	100%	100%	100%
	Number of local businesses making application for Approved Venue status	8	8	14	14	14
	Service Delivery and Customer feedback from Funeral Director and bereaved family.	100%	100%	100%	100%	100%
	Contribute to the development of the Local Development Plan and respond to planning consultations to ensure sustainable development.					
	Engage with Environment and Regeneration Directorate on strategic planning and the development of the Local Development Plan				Local Development draft Plan Strategy submitted to DfI on 26th May 2022 as part of the Independent Examination (IE) process	Assist LDP Team when necessary following outcome of Independent Examination of the draft LDP Strategy

	<ul style="list-style-type: none"> Improve response times to planning: 15 working days response time for local applications 	78%	78%	52% impacted by Pandemic and staff resources	Performance impacted with introduction of new Planning Portal and staff resource	70% plans responded to within 15 working days
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Section Four: Risk Management

4.1 Risk Register

Each area of the Directorate has a risk register and measures have been put in plan to mitigate identified risks. The risk register is reviewed regularly throughout the year.

Section Five – Contact Details

5.1 Staff Contacts

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Heads of Services

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<p>Service Managers & Officers (Community Development and Leisure)</p> <p><i>Community Development, Good Relations, Local Community Planning, Age Friendly, Children and Young People and Council Owned Community Managed Centre's</i></p> <p>Teresa Bradley Inclusive and Shared Communities Manager Email: Teresa.bradley@derrystrabane.com Tel No. 028 71 253 253</p> <p>Angela Askin Community Development Programme Manager Email: Angela.askin@derrystrabane.com Tel No. 028 71 253 253</p>	<p>Principal Officers (Health and Community Wellbeing)</p> <p><i>Food Control and Infectious Diseases</i></p> <p>Marissa McCormick Email: marissa.mccormick@derrystrabane.com Tel No. 028 71 253 253</p> <p><i>Environmental Protection & Neighbourhoods</i></p> <p>Paul McSwiggan Email: paul.mcswiggan@derrystrabane.com Tel No. 028 71 253 253</p> <p><i>Health & Safety and Consumer Protection</i></p> <p>Eamonn Toner Email: eamonn.toner@derrystrabane.com Tel No. 028 71 253 253</p>

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5.2 Facilities / Office Details

Leisure Centres

[Derry City & Strabane - Services \(derrystrabane.com\)](http://derrystrabane.com)

Community Centres & Facilities

[Derry City & Strabane - Community \(derrystrabane.com\)](http://derrystrabane.com)

Dog Control & Animal Welfare

[Derry City & Strabane - Services \(derrystrabane.com\)](http://derrystrabane.com)

Registration Service

[Derry City & Strabane - Services \(derrystrabane.com\)](http://derrystrabane.com)
