

## **Product Recall**

Elgetec Mini Salon Ceramic Travel Hair Straightener and Elgetec Platinum Pro Salon Ceramic Hair Straightener	
Aspect	Details
Images	ELGETEC  BIANT STANGETERS  FINANCE MAN AND STANGETERS  FIN
PSD Number	2502-0115
Product Type	Electrical appliances and equipment - Hair Straighteners
Product Identifiers	Brand: Elgetec Models: Mini and Platinum Pro Barcodes: 7426978603198 (mini); 7426978603181 (Platinum Pro)
Product Description	Ceramic hair straighteners manufactured by Adrian Pearson Agencies Limited and sold by TKMaxx and HomeSense between January 2019 and December 2022. Products are sold in a black box with silver and white lettering.
Country of Origin	China
Counterfeit	The plug, fuse and cable are considered counterfeit.
Risk Level	Low
Risk Type	Fire
Risk Description	The product presents a risk of fire because the plug, fuse and cables are counterfeit, and are of sufficient quality to protect against risks of overheating, fire or electric shock.  The products do not meet the requirements of the Electrical Equipment (Safety) Regulations 2016 or the Plugs & Sockets etc. (Safety) Regulations 1994.
Corrective Measures	The product has been recalled from end users by the manufacturer and distributor. Customers are advised to return the products to any TK Maxx or HomeSense store for a full refund or replacement.  For further information, please contact the TK Maxx / HomeSense customer service on <a href="mailto:customerservice@tjxeurope.com">customerservice@tjxeurope.com</a> , or 01923 473561 (UK) / 01 2476126 (Republic of Ireland).
Online Marketplace	N/A
Notifier	Local Authority Trading Standards

The OPSS Product Safety Alerts, Reports and Recalls Site can be accessed at the following link: <a href="https://www.gov.uk/guidance/product-recalls-and-alerts">https://www.gov.uk/guidance/product-recalls-and-alerts</a>