**Community Responses from ‘Open Call’ process Nov/Dec 2022**

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| Name | **Service offered**  | **Timeframe** | **How to access: (walk-in, phone, email, referral process etc.)** | **Further Information: (e.g. time frame of provision/availability etc.)** | **Area Covered** |
| **Organisations - Ballyarnett DEA** |
| **Greater Shantallow Community Arts Studio2 Derry****St Columb’s College, Buncrana****Ethos Family Support Hub** **Unit C3-C4 North side Village Centre****Glengalliagh Road Derry** **BT48 8NN** | * Warm- Shared Space Environment
* Arts Lead Social Interaction Programmes
* Arts Lead Mental Health Programmes
* After Schools /Homework Clubs
* Friday Night Drop-In Programmes
* Uniform Recycling Scheme
* Free Tea and Toast to FSM pupils
* Reduced Cost Tea and Toast
* St Vincent DePaul Christmas Hampers
* Alicia’s Toy Appeal

Supporting costs of exam fees if deemed necessary.* Family Support
* Signposting
* Budgeting
 | Public Community Arts facilities & Programming Social Cafe SpaceYouth Drop-InFree & Accessible Community Arts ProgrammesCommunity Garden SpaceFood Parcels Clothing upon Request BBC Family Fund for those in PovertyReferral to SVDP if Financial Support is required. BBC Family Fund for those in Poverty | walk-in, phone, email, referral process.In school accessWalk in or call 02871358787 and ask for the ETHOS Family Support Hub | [www.studioderry.com](http://www.studioderry.com)Facebook, Instagram, Twitter, Published Programme. Opening Monday-Saturday 8am-10pmOngoing all year.Uniform recycling for example started in June for return to school uniform but has continued since. It has now evolved into school jumper recycling for the winter months.Between hours of 9-5 Mon to Thurs 9-4pm. | Ballyarnett DEA LocatedOur services and facilitates are local, city-wide and regional offering.Our school community**Greater Shantallow Area** * Skeoge /Culmore
* Ballyarnett/Shantallow Carnhill/Galliagh
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| **Organisations - Derg DEA** |
| **Derg Valley Care** | We have increased our programme of activities so that people can come to the centre for 2-3 hrs , The programmes enable people to develop new skills while keeping warm and availing of hospitality. The programmes are designed to help with cost of living increases such as cooking on a budget, healthy and hearty meals with one pot cooking | Food and financial support. | Programmes advertised in weekly newsletter, which is sent to local shops, churches, health centres, GP practices and key stakeholder organisations. We also advertise via social media. Perspective participants must contact the centre / member of staff to book a place. | Times and process for booking is detailed in the weekly bulletin and social media | Derg DEA. |
| **Organisations - Faughan DEA** |
| **Organisations - Foyleside DEA** |
| **Ballymagroarty Hazelbank Community Partnership** | * Community Living Room
* Stay & Play Group
* Community Activity Group
* Creative Stitches (Sewing Group)
* POP (Positive Older Peoples) Group
 | All of the above offer a warm space with tea/coffee, company and refreshments. | Walk-In / Phone – 02871271977 / Email – admin@bhcponline.co.uk | 1. Community Living Room – **Tuesday 1-3pm**
2. Stay & Play Group – **Wednesday 9.30am -2pm**
3. Community Activity Group – **Thursday 11-12.30pm**
4. Creative Stitches (Sewing Group)– **Thursday 12.30 – 2pm**
5. POP (Positive Older Peoples) Group – **Fridays 11-1pm**
 | Outer West Wide |
| **Organisations - Moor DEA** |
| **Long Tower Youth Club****St Mary’s College, Derry****Verbal****Creggan Preschool & Training Trust****Destined****Dove House Community Trust****Dove House Community Trust** | We are support young people in managing stress at home, we are able to be offering some snacks for young people that attend our drop ins.Highly confidential service offered to families belonging to the school community to assist in various ways to support the cost of living. The service is offered with the utmost sensitivity and anonymity.From 5th December, Verbal will be providing a welcoming 'drop-in' facility for our local community and the broader public in general, providing them with tea, coffee, biscuits, daily newspapers, as well as a warm, convivial environment for them to sit and chat to others between the hours of 9.30am and 12noon, Monday to Friday.Home from Home Breakfast Club for older people Tuesdays and Thursdays(Closed Christmas week)Warm hubFree tea/coffee/newspapersThe Advocacy Project – supporting female and male survivors affected by domestic abuseKCL Project | Drop Ins 6 nights a week.From ages 4-25 Inclusion ClubWe offer some food when young people present that they are hungry.Free breakfast items Support with lunchPreloved uniformsFood vouchersHelp with bus transport costs.Food hampersHardship fundStaff donations of food and necessary itemsFree sanitary productsDrop-in service with tea and coffee. A warm space to read the papers and have a chat. Children’s playroom area available although parental supervision is required.Winter wellbeing packs for older peopleCooked BreakfastWarm lounge area with TV and Internet accessKids Emergency Vouchers from cash for Kids (one off payment for registered children)Walk in – Monday to Friday 10am to 2pmAvailableMonday – Thursday 9am-5pmFriday 9am to 2pmAvailable Monday to Thursday 9am-5pm Friday 9am-2pm | Walk in – registration is needed.This can be accessed through the school pastoral system and the Designated teacher for Child Safety.It can also be accessed through the Education Welfare officer.Walk-inPhone or walk-in at allocated timeCall Cathy Sweeney on 02871269327 to arrange an appointment or email advocacy@dovehouse communitytrust.orgContact by phone 02871269327Or email: kcldovehouse@gmail.comAsk for AlexAvailable Monday to Thursday 9am-5pm Friday 9am-2pm | Open 6 nights a week Monday – Junior Club 4-6 – Inclusion Clubs 6-10Tuesdays – Inters 9-11s 6:30 – 8:00, Seniors 8:00 – 10:00Wednesday – Inters 9-11s 6:30 – 8:00, Seniors 8:00 – 10:00 Thursday – Juniors 4:00 -6:00 Inters 9-11s 6:30 – 8:00, Seniors 8:00 – 10:00 Friday – Inters 9-11s 6:30 – 8:00, Seniors 8:00 – 10:00Sunday – Inters 9-11s 6:30 – 8:00, Seniors 8:00 – 10:009.30 am – 12pm Monday to FridayHome from Home – Restarting 10th January 10 – 12 noon Tuesday and ThursdayOne to one support for the impact of domestic and sexual abuse. Group activities/ProgrammesCoffee MorningsReferral agent food bank Support with housingsignposting to other serviceWe provide Budgeting advice, that helps build better financial capacity and confidence. We run a cooking on a budget session over a four week period this helps families to maximise their income and expenditure.* Budgeting advice
* General debt advice
* Cooking classes
* Sign posting service
 | Brandywell, BogsideAll welcome.Moor WardPrimarily covers The Triax Area but other areas of DCSDC will be consideredCity Wide |
| **Organisations - Sperrin DEA** |
| **Glenelly Development Trust Ltd****Learmount Community Development Group Ltd****Victoria Bridge Cross Community Forum****St Joseph’s Craigbane GAC****Dennett interchange** | * Food and essential items transition project
* Social Supermarket food education programme

Food-boxesWarm HubPartnership working with local charities i.e St. Vincent de Paul Signposting service to ensure people living in the Park Ward are aware of the financial support available from government, local council etc.Wide variety of classes/activities/luncheon club are organised to take place every morning/evening this provides people with an opportunity to use the classes as a warm hub.Link to wider services in Council areaRecreational and sporting activities in community sports hall, community gym and community lighted walkway. Multi-function room, 1000 sq ft. available for a variety of community activities.Warm Space for the Local community Mon-Fri 10am- 2pm, fuel stamp scheme, luncheon club, meals on wheels & general community support | * Portable food planters for families
* Slow cookers for families
* Workshops on grow your own and slow cooking for families.
* Children’s cookery programme and cooking packs
* Worktop ovens
* Help residents submit applications for Warm Packs

FoodDrop inWe pass names on to local St. Vincent de Paul volunteers for assistance with fuel, financial support, clothing, furniture etc.Access to services in Council areaDrop in, use of community facilities, meeting up’s, use of kitchen facilities.Warm Space for the Local community Mon-Fri 10am- 2pm, fuel stamp scheme | Contact 07871666163 or leave a message on 02881648000.PhoneWalk inSignposting service to ensure people living in the Park Ward are aware of the financial support available from government, local council etc.Social media (Facebook)ReferralAccess is primarily via walk-in.Member of the community can contract us Via: 02871 397990 Mon –Fri 9.00am -3.30pm | Details of all activities will be published on our Facebook page <https://www.facebook.com/glenelly.cottages> and our website [www.gelenellycommunity.com](http://www.gelenellycommunity.com)Mon – Friday 9am – 5pmRequests actioned as quickly as possible.Facility available 7 days a week 6am until 10pm.Warm Space for the Local community Mon-Fri 10am- 2pm, fuel stamp scheme, luncheon club, meals on wheels & general community support during office hours | Glenelly Valley wardPark WardVictoria BridgePark / CraigbanePark WardArtigavan Area. |
| **Organisations - Strabane Town DEA** |
| **The Alley Theatre and Arts Centre** | The Alley’s Public Living Room will launch on Tuesday 10th January 202312 noon – 3pm Every Tuesday, Wednesday and ThursdayA welcoming warm space providing tea/coffee and opportunity to chat and meet people.Strabane Town WiFi andLimited Charging Points available Tea/ Coffee at a Small Cost | Tuesday 10th January 202312 noon – 3pm Every Tuesday, Wednesday and Thursday |  | Tele: 02871384444Email: boxoffice.staff@derrystrabane.com  |  |
| **Organisations – Waterside DEA** |
| **Oakgrove Integrated College****Lincoln Courts Youth & Community Association** **Churches Trust, Waterside Social Supermarket.****Caw/Nelson Drive Action Group****Crescent Community & Cultural Centre** **Currynierin Community Association**  | Provision of food and other items necessary for schoolWarm Hub(s) Monday – Thursday11 – 2pmMonthly Dinner (Every month)Winter Hot Meals (Commencing January 2023)Benefits Advice Social Supermarket for those impacted by food poverty.Benefit Checks and help with forms for PIP, Attendance Allowance etc through Advice NW Outreach Clinic every Tuesday 9.30am to 12.30 pm in our centre.Dove House – Benefit AdviceWinter Warmer – 2 days a weekFoodbank – Able to make referrals.Hampers – Christmas hampers Vouchers – Gas/Electric VouchersChurches Trust – Wrap Around Service | * Free breakfast for students
* Additional uniform support
* Resources available to students – school equipment; deodorant, snacks
* Humanitarian feeding of children whether entitled to free school meals or not.

Warm Hub – Soup, Tea / Coffee, Biscuits, Daily Newspapers, TV & Internet.Monthly Dinner – 4 Course MealWinter Hot Meals – providing a hot meal within the community centre and via delivery to anyone who contacts the centre.Benefits Advice – Advice on relevant social benefits and eligibility.Low-cost food shop over an eight week period. Additional support with cooking, equipment costs or family wellbeing.Winter Warmth Hub every Wednesday 10.30 am to 12.30 pm. We may offer extra hours over the winter period depending on the weather. (November 2022 to March 2023).Referral to Foyle Foodbank, Churches Trust and Hope Centre for food etc. (ongoing).We also run a luncheon club on a Monday, Tuesday & Thursday at 12.15 pm in the Caw Youth Centre. (registration is essential by contacting us on 02871 318100).We will be providing approx. 40 Christmas Food Hampers to those most in need.Drop In centre – food, tea, coffee.Financial Support via Dove house sessions.One to One counselling - fortnightly | Phone or email into school to Form Teacher/ Heads of Year in the first place or contact Principal.Warm Hubs – Walk-inMonthly Dinner – PhoneWinter Hot Meals – Walk-in, PhoneBenefit Advice – PhoneReferral from any Waterside Community Centre, Foyle Food Bank or Waterside Renewal Partnership.Walk-in Monday to Thursday 9 am to 4.30 pm and Friday 9 am to 1 pm for general issues/enquiriesPhone 02871 318100 or email: info@cndag.co.uk for appointments and referrals.Walk In, Phone, Email, Facebook, One to one. | As long as there is need, we will endeavour to support all students who require itWarm Hub – run indefinitely.Month Dinner – ContinuousWinter hot Meals – 8 weeks of the coldest months i.e End Jan – March 2023Benefit Advice – ContinuousAvailable until March 2023Walk-in Monday to Thursday 9 am to 4.30 pm and Friday 9 am to 1 pm for general issues/enquiriesPhone 02871 318100 or email: info@cndag.co.uk for appointments and referrals.Walk-in Monday to Thursday 9 am to 4.30 pm and Friday 9 am to 1 pm for general issues/enquiriesPhone 02871 318100 or email: info@cndag.co.uk for appointments and referrals.9 – 5 Monday – Friday for office staffYouth club on Thursday & Friday – 10pm | All pupils and families of the school community.These projects are open to all areas.WatersideCaw/Nelson Drive and surrounding area.Currynierin mainly but we get users from Ardmore, Drumahoe and Tullyally. |