



**Derry City & Strabane**  
District Council

Comhairle  
**Chathair Dhoire &  
Cheantar an tSratha Báin**

**Derry Cittie & Stràbane**  
Destrict Cooncil

Ref: FOI / 1013

19 January 2017

Ms  
Whatdotheyknow.com

Email: request-377803-34cfd9b7@whatdotheyknow.com

Dear Ms

### **Freedom of Information Act 2000 Request IT & Infrastructure**

I refer to your FOI request as above.

1. What is your annual IT Infrastructure Budget for 2016, 2017 & 2018?  
**Response: 0 - Cost is spread over council budgets**
2. What storage vendor(s) and model do you currently use?  
**Response: Dell**
3. When was the installation date of above storage vendor(s)? (Month/year)  
**Response: Nov 16**
4. When is your planned (or estimated) storage refresh date? (Month/year)  
**Response: Nov 19**
5. What is your estimated budget for the refresh?  
**Response: None**
6. What is the capacity of the storage data in TB?  
**Response: 9TB**
7. The total number of IT staff employed by the organization:  
**Response: 7**
8. Please list and provide contact details for the IT senior management team including CIO, IT Director and Infrastructure Architects if applicable:  
**Response: Digital Services Manager Paul Jackson,  
[paul@derrystrabane.com](mailto:paul@derrystrabane.com), 028 71376610**

**Derry**

C/o Council Offices  
98 Strand Road  
Derry  
BT48 7NN

**Strabane**

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47 Derry Road  
Strabane  
BT82 8DY

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[info@derrystrabane.com](mailto:info@derrystrabane.com)  
[www.derrystrabane.com](http://www.derrystrabane.com)

Derry City & Strabane District Council  
 @dcsdcouncil

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Ms

9. Please confirm if you are utilising desktop virtualisation technologies and if so how many users do you provide services for?

**Response: No**

10. What backup software do you use?

**Response: Commvault**

11. How much data do you backup in TB?

**Response: 4 TB**

12. Number of servers?

**Response: 40**

13. What operating system(s) do you use?

**Response: Mix of server 2000, 2003, 2008 and 2012**

14. Number of virtualised servers?

**Response: 40**

15. What percentage of your environment is virtualised?

**Response: All**

16. If you outsource your IT works, please provide who it is with and when the contract started and ends.

**Response: N/A**

17. Please also name all of the IT re-sellers that you work with and buy from, as well as the frameworks that you use for the release of any tenders etc.

**Response: Capita, Dell, Fujitsu, Xperience, Kelway, Atlas Communications, Eircom, PC World Business, BT**

18. Please also approximate the time spent managing your IT systems, specifically storage, per week in the unit of man hours. Also approximate the amount of time taken carving out LUNs and/or Volumes.

**Response: Not available due to nature of job requirements.**

19. Please list any and all pain points that the IT teams, and organisation as a whole, experience with regard to the storage and usage of the virtualised workloads.

**Response: Space on the file server and exchange server. Need to keep assigning space to file store and exchange databases as data is not deleted**

20. How is your storage connected, i.e. via Fibre Channel, Ethernet (NFS or ISCSI). If your storage is currently connected via Fibre Channel, do you have access to 10 GB Ethernet, or 1 GB ethernet, and if so, please declare which.

**Response: Fibre Channel 10gb**

If you are dissatisfied with our response you have rights of review and appeal; these rights consist of two review processes.

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Firstly our internal review procedure is available by contacting:

John Kelpie  
Chief Executive  
Derry City and Strabane District Council  
98 Strand Road  
Derry BT48 7NN  
Tel 028 71253253 or email [john.kelpie@derrystrabane.com](mailto:john.kelpie@derrystrabane.com)

Secondly, you can appeal directly by contacting the Information Commissioner at:

Information Commissioner  
Wycliffe House  
Water Lane  
Wilmslow  
CHESHIRE SK9 5AF  
Tel: 0303 123 1113 (local rate) or email: [casework@ico.org.uk](mailto:casework@ico.org.uk)

Yours sincerely

**Head of Business**

**Derry**

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