

Ref: EIR / 2191

11 December 2018

Mr

Rhizome Media

Email @rhizomemedia.co

Dear

Environmental Information Regulations 2004 Request Noise complaints

I refer to your EIR request and advise Derry City and Strabane District Council does hold the requested information.

Request:

- 1. The number of noise complaints made to the council in 2015
- 2. The number of noise complaints made to the council in 2016
- 3. The number of noise complaints made to the council in 2017
- 4. The number of noise complaints made to the council in 2018, up to the date of this request (November 13th 2018)

Response:

Council exempts Q1-3 under regulation 6(1)(b) as the requested information is already publically available on the Department of Agriculture, Environment and Rural Affairs (DAERA) website. Council reports this information annually to DAERA. Please see link below. Information is reported in financial year format and I have attached Council's information for 2017-18 and April 2018 to current date, as this information has not yet been included in the DAERA's statistics.

https://www.daera-

ni.gov.uk/publications/11%2B14?search=%22Noise+complaint+statistics%22

If you are dissatisfied with our response you have rights of review and appeal; these rights consist of two review processes.

Firstly our internal review procedure is available by contacting:

John Kelpie **Chief Executive** Derry City and Strabane District Council 98 Strand Road Derry **BT48 7NN** Tel 028 71253253 or email john.kelpie@derrystrabane.com

Secondly, you can appeal directly by contacting the Information Commissioner at:

Information Commissioner Wycliffe House Water Lane Wilmslow CHESHIRE SK9 5AF

Tel: 0303 123 1113 (local rate) or email: casework@ico.org.uk

I would advise however, the Information Commissioner has indicated that a review will not be undertaken unless the Council has first had an opportunity to re-consider its decision.

Yours sincerely

Head of Health & Community Wellbeing

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