



Derry City & Strabane
District Council

Comhairle
**Chathair Dhoire &
Cheantar an tSraitha Báin**

Derry Cittie & Stràbane
Destrict Cooncil

Ref: EIR / 567

06 June 2016

Mr

Email: @gmail.com

Dear Mr

Environmental Information Regulations 2004 Request Garden Waste

I refer to your EIR request as above and apologise for the lateness in response.

1. Do you charge for garden waste collections?
Response: This is a free collection service.
2. NA
3. If no, are you planning to charge in future years and if so when?
Response: There are currently no plans to charge for household garden waste collections. .
4. Which back office IT waste system(s) do you use to manage your waste collection services?
Response: Council has developed its own internal system utilising Microsoft Excel.
5. Which CRM solution do you use?
Response: None

If you are dissatisfied with our response you have rights of review and appeal; these rights consist of two review processes.

Derry

C/o Council Offices
98 Strand Road
Derry
BT48 7NN

Strabane

C/o Council Offices
47 Derry Road
Strabane
BT82 8DY

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info@derrystrabane.com
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f Derry City & Strabane District Council
@dcsdcouncil

Firstly our internal review procedure is available by contacting:

John Kelpie
Chief Executive
Derry City and Strabane District Council
98 Strand Road
Derry BT48 7NN
Tel 028 71253253 or email john.kelpie@derrystrabane.com

Secondly, you can appeal directly by contacting the Information Commissioner at:

Information Commissioner
Wycliffe House
Water Lane
Wilmslow
CHESHIRE SK9 5AF
Tel: 0303 123 1113 (local rate) or email: casework@ico.org.uk

Yours sincerely

Head of Environment