

Ref: FOI / 1403

05 September 2017

Mr c/o The Nolan Show **BBC** Broadcasting House Ormeau Avenue **Belfast BT2 8HQ**

Email: @bbc.co.uk

Dear Mr

Freedom of Information Act 2000 Request Bottled Water

I refer to your FOI request as above. Firstly can I apologise for the delay in forwarding Councils response to you. I'm sure you're aware we have had unprecedented flooding in the area following exceptionally heavy rainfall which damaged hundreds of homes and businesses and closed major roads throughout the city and hinterland. Council have been extremely busy assessing these homes and directing emergency payments to householders. Flooding help centres have been opened and are being manned by Council staff who have been drafted in to assist from across the organisation due to the scale and nature of the situation, which has resulted in a delay in processing your FOI response.

Please find spreadsheet attached at Appendix 1 detailing Councils response to your request.

If you are dissatisfied with our response you have rights of review and appeal; these rights consist of two review processes.

Firstly our internal review procedure is available by contacting:

John Kelpie **Chief Executive** Derry City and Strabane District Council 98 Strand Road **BT48 7NN** Derry Tel 028 71253253 or email john.kelpie@derrystrabane.com

Secondly, you can appeal directly by contacting the Information Commissioner at:

Information Commissioner Wycliffe House Water Lane Wilmslow

CHESHIRE SK9 5AF

Tel: 0303 123 1113 (local rate) or email: casework@ico.org.uk

Yours sincerely

Lead Finance Officer