



Derry City & Strabane
District Council
Comhairle
**Chathair Dhoire &
Cheantar an tSraitha Báin**
Derry Cittie & Stràbane
Deistrick Coouncil

Ref: FOI / 2276

19 February 2019

Mr

Email: carlmmcd@gmail.com

Dear Mr

Freedom of Information Act 2000 Request Telephone Maintenance Contract

Further to your FOI request please accept our apologies for the short delay in responding. I refer to your FOI request outlined below and have included our response in bold as follows:

1. Contract Type: Maintenance, Managed, Shared (If so please state orgs)
Maintenance
2. Existing Supplier: If there is more than one supplier please split each contract up individually.
Atlas Communications
3. Annual Average Spend: The annual average spend for this contract and please provide the average spend over the past 3 years for each provider
£19800.00
4. Hardware Brand: The primary hardware brand of the organisation's telephone system.
Mitel
5. Number of telephone users:
743
6. Contract Duration: please include any extension periods.
Out of Contract. Tender is in process of being written

Derry

C/o Council Offices
98 Strand Road
Derry
BT48 7NN

Strabane

C/o Council Offices
47 Derry Road
Strabane
BT82 8DY

+44 (0) 2871 253 253
info@derrystrabane.com
www.derrystrabane.com

f Derry City & Strabane District Council
@dcsdcouncil

7. Contract Expiry Date: Please provide me with the day/month/year.
Expired
8. Contract Review Date: Please provide me with the day/month/year.
Tender due shortly
9. Application(s) running on PBX/VOIP systems: Applications that run on the actual PBX or VOIP system. E.g. Contact Centre, Communication Manager.
Micollab
10. Telephone System Type: PBX, VOIP, Lync etc
VOIP
11. Contract Description: Please provide me with a brief description of the overall service provided under this contract.
Support and Maintenance for the phone systems and all phones attached.
12. Go to Market: How where these services procured, please provide me with either the tender notice or the framework reference number. Please specify if procured through other routes.
European Tender
13. Contact Detail: Of the person from with the organisation responsible for each contract full Contact details including full name, job title, direct contact number and direct email address.
Paul Jackson, Digital Services Manager,
Email: paul.jackson@derrystrabane.com
Telephone: 02871 253253 Ext 6610

If you are dissatisfied with our response you have rights of review and appeal; these rights consist of two review processes.

Firstly our internal review procedure is available by contacting:

John Kelpie
Chief Executive
Derry City and Strabane District Council
98 Strand Road
Derry BT48 7NN Tel 028 71253253 or email john.kelpie@derrystrabane.com

Secondly, you can appeal directly by contacting the Information Commissioner at:

Information Commissioner

Wycliffe House

Water Lane

Wilmslow

CHESHIRE SK9 5AF Tel: 0303 123 1113 (local rate) or email: casework@ico.org.uk

I would advise however, the Information Commissioner has indicated that a review will not be undertaken unless the Council has first had an opportunity to re-consider its decision.

Yours sincerely

Digital Services Manager



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