



Derry City & Strabane
District Council
Comhairle
Chathair Dhoire &
Cheantar an tSraitha Báin
Derry Cittie & Strabane
Destrict Cooncil

Ref: FOI / 2132

17 October 2018

Ms
Whatdotheyknow.com

Email: request-526281-479663e1@whatdotheyknow.com

Dear

Freedom of Information Act 2000 Request PCN/FPN Software - Carparking

I refer to your FOI request and respond as follows:

I can advise that Derry City and Strabane District Council was formed under the Local Government Act (Northern Ireland) 2014 effective 1 April 2015 and replaces the former councils of Strabane District Council and Derry City Council.

Councils therefore have had responsibility for off-street car-parks since 1 April 2015. I can inform you that since the formation of the new Council, the Department for Infrastructure (DfI) have provided on-the-ground enforcement by their contractor, NSL Services Group (NSL). NSL employs traffic attendants to patrol car parks and issue Penalty Charge Notices (PCNs) to vehicles which break the parking restrictions. DfI will process PCNs and deal with all representations and appeals on our behalf.

Request:

1. What software do you use for Parking Enforcement (PCN issue and processing) and when does the current contract end?

Response: Sidem Systems is used for parking enforcement. The Dept for Infrastructure has a contract with Sidem Systems which ends 2019

2. What system do you use for cashless (pay by phone) parking and when does the current contract end?

Response: Parkmobile is used for cashless parking and the current contract can be ended at any time.

Derry

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98 Strand Road
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Strabane

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3. What software do you use for Fixed Penalty Notice enforcement (FPN issue and processing) and when does the current contract end?

Response: Sidem Systems is used for FPN issue and processing. The Dept for Infrastructure has a contract with Sidem Systems which ends 2019.

4. What software do you use to issue parking permits and season tickets and when does the current contract end?

Response: No software is used to issue parking permits. Season tickets are issued directly by Dept for Infrastructure via phone contact and the number of season tickets is limited to certain levels in each car park.

If you are dissatisfied with our response you have rights of review and appeal; these rights consist of two review processes.

Firstly our internal review procedure is available by contacting:

John Kelpie
Chief Executive
Derry City and Strabane District Council
98 Strand Road
Derry BT48 7NN Tel 028 71253253 or email john.kelpie@derrystrabane.com

Secondly, you can appeal directly by contacting the Information Commissioner at:

Information Commissioner
Wycliffe House
Water Lane
Wilmslow
CHESHIRE SK9 5AF Tel: 0303 123 1113 (local rate) or email: casework@ico.org.uk

I would advise however, the Information Commissioner has indicated that a review will not be undertaken unless the Council has first had an opportunity to re-consider its decision.

Yours sincerely
Head of Business


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