Derry~Londonderry UK City of Culture 2013 Social Media report



Key social media information – City of Culture channels

- The total reach of the City of Culture Facebook page has been **5,003,274** since the beginning of the year with the highest individual weekly reach of **421,801** which coincided with St Patricks Day
- 798,470 users have engaged with content on the City of Culture Facebook page since the beginning of the year
- 57,597 total Facebook likes to date, with 34,980 coming from the UK, and 11,576 coming from the Republic of Ireland
- **15,839** total Twitter followers

Data insights:

	01.01.13 - 19.11.13
Facebook (City of Culture 2013)	13:11:13
Total fans	57,597
# Total reach	5,003,274
Average weekly total reach	128,289
# Users who have engaged with content	798,470
# People 'talking about this'	156,778
Twitter (@derry2013)	
Total followers	15,839
Reach	130,000,000
#@ messages	7,430
# Re-tweets	28,682
Other mentions	9,561
Total mentions	45,673

Overall social media analysis:

Twitter	 130 million people were reached by 17,449 users with roughly 137 tweets a day The most popular topics were BBC Radio 1's Big Weekend, CultureTECH and the 2017 City of Culture bid The most authoritative tweets have been from key influencers including BBC Breakfast, Lorraine Kelly and Tate
Blogs	1,088 blog posts including the <i>Irish Times blog, Guardian Art and Design blog</i> and Telegraph Travel blog
Forums	There were 374 forum posts including <i>Trip Advisor, BBC Online</i> and <i>Reddit</i>

World Cloud showing most popular terms used in association with @derry2013:



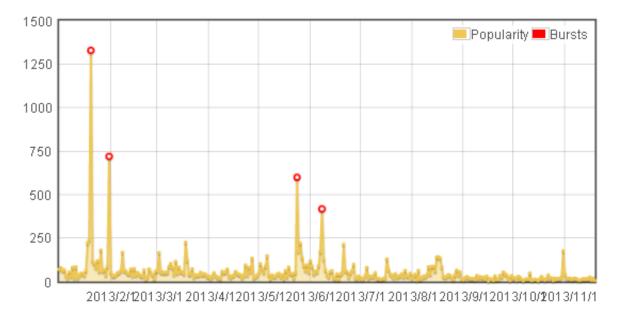
Most popular Facebook posts:

2,792 likes: City of Culture 2013 changed their cover photo to photograph of the Loch Ness Monster from The Return of Colmcille
1,793 likes: #LegenDerry knows how to celebrate #Halloween
1,324 likes: Happy 2nd Birthday to the beautiful Peace Bridge - we wouldn't be without you! Image: Patrick Duddy
1,235 likes: We did it! Over 4,500 Annies filled Ebrington Square today to perform 'It's a hard knock life' in aid of Foyle Hospice, setting a new world record for the biggest choreographed song and dance routine ever!
• 809 likes: City of Culture 2013 added 61 photos to the album Fleadh Cheoil na hÉireann 2013.
688 likes: Congratulations to everyone involved in today's Riverdance line at Fleadh Cheoil, yet another World Record for Derry~Londonderry! Guess what we did today New World Record: Longest Riverdance line
672 likes: The Return of Colmcille - Chapter 6 *Showdown on the Foyle* (9 photos) The Loch Ness Monster breathing fire arrives on the River Foyle to seek revenge on Colmcille who vanquished the monster 1500 years ago. In a spectacular showdown the monster
was once again "Foyled" by Derry~Londonderry's Patron Saint at the people of the city during The Return of Colmcille. Following the monster's defeat it was transformed into
three swans signifying peace purity and forgiveness. The event is one of the highlights of the city's celebration as the UK City of Culture. Plcture Martin McKeown.
Inpresspics.com. 08.06.13

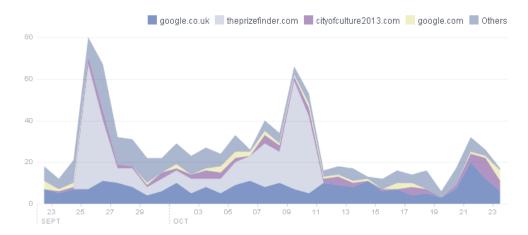
Most popular Hashtags used in conjunction with @Derry2013:

Hashtags	No of times used
#Legenderry	17,817
#CultureTECH	3,412
#Fleadh13	2,883
#Derry	1,814
#BigWeekend	1,354
#CityofCulture	872
#ConquestofHappiness	363
#Turnerprize2013	244

Graph to show Twitter activity over the last year relating to Derry and City of Culture



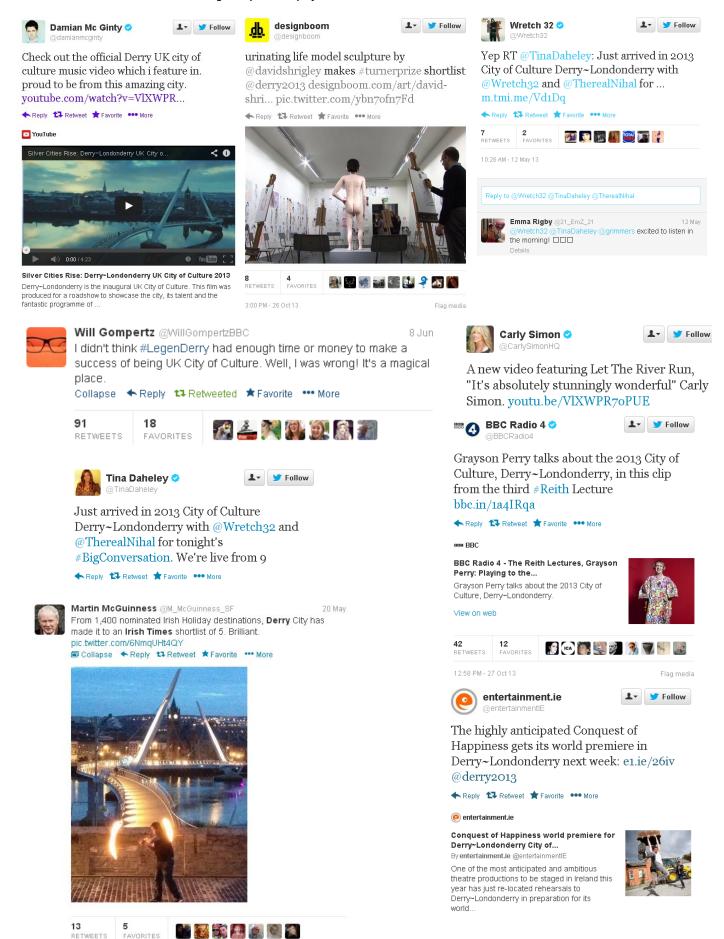
Facebook graph to show the number of times users were directed to the City of Culture Facebook page from sources other than Facebook, highlighting the impact of competitions on Facebook traffic



Most authoritative tweeters mentioning Derry and City of Culture

Twitter handle	Followers
BBC Radio 1 - @BBCR1	1.5m
Tate - @Tate	976,597
Wretch 32 - @Wretch32	627,569
Damien Mc Ginty - @damienmcginty	544,122
Lorraine Kelly - @reallorraine	456,704
Tina Daheley - @TinaDeheley	240,057
Guardian Music - @guardianmusic	300,855
Saoirse Ronan - @Saorise_Ronan	85,154
BBC Radio 4 -@BBCRadio4	138,103
Irish Examiner - @irihexaminer	42,077

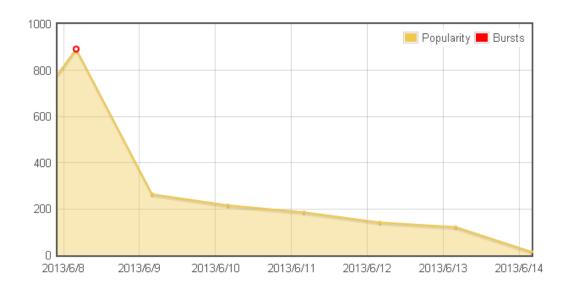
Most authoritative tweeters mentioning Derry and City of Culture



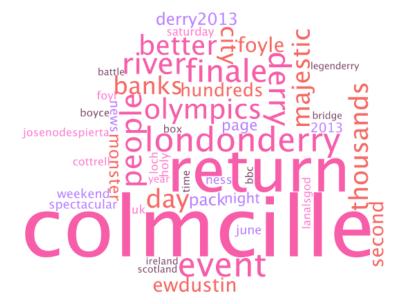
Return of Colmcille: social media engagement:

- 2,067 Twitter mentions of Colmcille with 62 tweets an hour on June 8
- Twitter reached an audience of 11million with 68% of tweets from one-time tweeters showing a high level of engagement
- Top sources include filmmaker Eamonn Rafferty, City of Culture, Walk The Plank, Sharon O'Connor and Derry Diaspora
- Most popular re-tweets occurred during the appearance of the Loch Ness Monster and the fireworks in the final Showdown on the Foyle
- There were also 49 discussions on blogs all by men aged 36-50
- This was overwhelmingly positive with 92% favourable mentions

Twitter mentions of @derry2013 showing a massive peak in activity during The Return of Colmcille on June 8:



World Cloud showing most popular terms used in association with The Return of Colmcille:



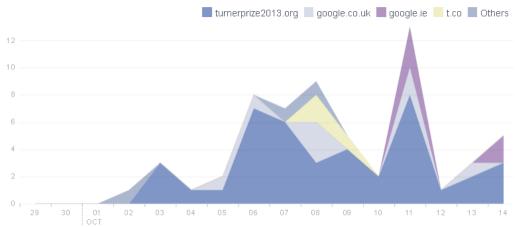
Turner social media channel analysis:

Facebook (Turner Prize 2013)	
Total fans	7,926
# Total reach	463,335
# Users who have engaged with content	29,173
# People 'talking about this'	11,332
Twitter (@TurnerPrize2013)	
Total followers	1.013
# @ messages	288
# Re-tweets	1,434
Other mentions	488
Total mentions	2,210

Facebook graph to show the increase of Likes on the Turner Prize 2013 Facebook page

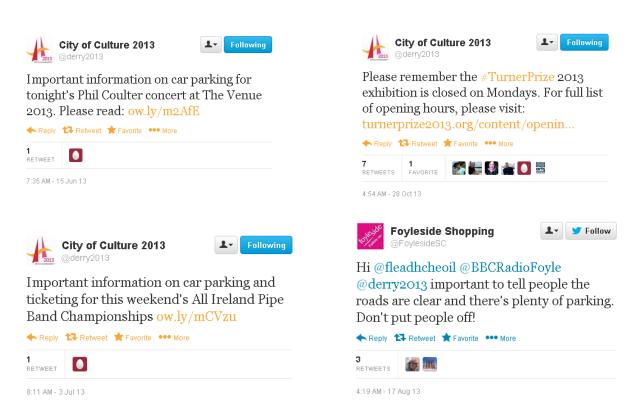


Facebook graph to show the number of times users were directed to the Turner Prize Facebook Page from a website other than Facebook:

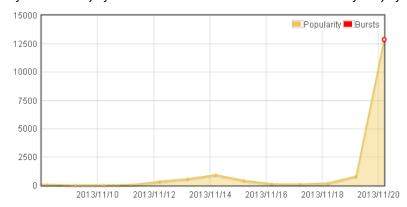




Tweets to show how social media has been used to provide key information for events



Graph to show the impact of the 2017 City of Culture results announcement on mentions of "City of Culture" on Twitter



Tweets and Facebook posts to show social media has been used as a platform for feedback on events from the public





