



Derry City & Strabane
District Council
Comhairle
Chathair Dhoire &
Cheantar an tSraitha B ain
Derry Cittie & Str abane
Destrack Coouncil

Ref: FOI / 1981

28 August 2018

Mr

Email: @gmail.com

Dear Mr

Freedom of Information Act 2000 Request Telephony networks

I refer to your FOI request and respond as follows:

Request:

I want to submit a freedom of information request for the following information relating to telephony and networks services:

If there is more than one supplier for each of the contracts below, please can you provide me with the contract data for each of the supplier including, spend, contract dates, type of lines and number of sites.

Contract 1

1. Current Lines (Analogue, ISDN VOIP, SIP etc) Provider- Please can you provide me with the name of the supplier for the contract.
Response:: Atlas Communications
2. Fixed Line- Contract Renewal Date- please provide day, month and year (month and year are also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers
Response:: Out of contract. Currently in the process of writing the new tender for issue in September
3. Fixed Line- Contract Duration- the number of years the contract is for each provider
Response:: 0

Derry

C/o Council Offices
98 Strand Road
Derry
BT48 7NN

Strabane

C/o Council Offices
47 Derry Road
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BT82 8DY

+44 (0) 2871 253 253
info@derrystrabane.com
www.derrystrabane.com

f Derry City & Strabane District Council
@dcscouncil

4. Type of Lines- Please can you split the type of lines per each supplier?
PTSN, Analogue, SIP

Response:: a. All with Atlas
b. Mix of SIP, ISDN and normal analogue lines for alarm and lift's

5. Number of Lines- Please can you split the number of lines per each supplier? SIP trunks, PSN Lines, Analogue Lines

Response:: Atlas All SIP trunks and 99% Analogue lines, 1% with BT

Contract 2

6. Minutes/Landline Provider- Supplier's name (NOT Mobiles) if there is no information available please can you provide further insight into why?

Response:: As No 1 above

7. Minutes/Landline Contract Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract.

Response:: As No 2 above

8. Minutes Landline Monthly Spend- Monthly average spend for each provider. An estimate or average is acceptable.

Response:: £405

9. Minute's Landlines Contract Duration: the number of years the contract is with the supplier.

Response: 3 year contract which has expired

10. Number of Extensions- Please state the number of telephone extensions the organisation currently has. An estimate or average is acceptable.

Response:: 630

Contract 4

14. WAN Provider- please provide me with the supplier for each contract if there is no information available please can you provide further insight into why?

Response:: Atlas Communications and BT

15. WAN Contract Renewal Date- please provide day, month and year (month and year are also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please provide me with the renewal date for each supplier.

Response:: As no 2 above

16. Contract Description: Please can you provide me with a brief description of each contract.

Response:: Atlas Communications - Supply and support of WAN connections
BT - Supply 100mb connection to Strahans Road Depot
Eir - Network NI Connection

17. The number of sites: Please state the number of sites the WAN covers for each contracts. Approx. will do.

Response:: Atlas 34
BT 1
Eir 2

18. WAN Annual Average Spend- Annual average spend for each WAN provider. An estimate or average is acceptable.

Response:: Atlas £29124.36
BT £5000
Eir £18384

19. If the above WAN contract is not in relation to N3/HSCN can you please provide me with details on when the Trust is planning to migrate to the HSCN contract.

Response:: N/A. Councils in Northern Ireland are not responsible for Health & Social Services.

20. Internal Contact: please can you send me there full contact details including contact number and email and job title for all the contract above.

Response:: Paul Jackson
Digital Services Manager
02871 376610
Paul.Jackson@derrystrabane.com

If there is more than one supplier for each contract please can you separate the contract dates and spend for each supplier. Also if no information can be provided for each of the key data types please explain why there is no information.

If you are dissatisfied with our response you have rights of review and appeal; these rights consist of two review processes.

Firstly our internal review procedure is available by contacting:

John Kelpie
Chief Executive
Derry City and Strabane District Council
98 Strand Road
Derry BT48 7NN Tel 028 71253253 or email john.kelpie@derrystrabane.com

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Secondly, you can appeal directly by contacting the Information Commissioner at:

Information Commissioner

Wycliffe House

Water Lane

Wilmslow

CHESHIRE SK9 5AF Tel: 0303 123 1113 (local rate) or email: casework@ico.org.uk

I would advise however, the Information Commissioner has indicated that a review will not be undertaken unless the Council has first had an opportunity to re-consider its decision.

Yours sincerely

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