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**Derry City & Strabane**  
District Council

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Comhairle  
**Chathair Dhoire &  
Cheantar an tSratha Báin**

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**Derry Cittie & Stràbane**  
Deistrick Cooncil

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Ref: FOI / 778

26 September 2016

Mr

Email: @gmail.com

Dear Mr

**Freedom of Information Act 2000 Request Server Hardware Maintenance**

I refer to your FOI request as above and respond as follows:

1. Contract Title: Please provide me with the contract title.  
**Response:** [Server H/W and VMWare Support](#)
2. Contract Type: Please can you provide me with one or more contract types the contract relate to: Server Hardware, Virtualisation, SAN (Storage Area Network)  
**Response:** [Support for h/w and vmware issues](#)
3. Existing/Current Supplier: Please provide me with the supplier name for each contract.  
**Response:** [Xperience](#)
4. Hardware Brand: Please state the hardware brand of the servers related to the contract with supplier e.g. Hardware Maintenance could be Dell, IBM etc  
**Response:** [IBM](#)
5. Operating System / Software (Platform): (Windows, Linux, Unix, Vsphere, AIX, Solaris etc.) Please state the operating system used by the organisation.  
**Response:** [Server 2008](#)
6. Annual Average Spend: Please provide me with the annual average spend for this contract?  
**Response:** [£2660](#)



**Derry**

C/o Council Offices  
98 Strand Road  
Derry  
BT48 7NN

**Strabane**

C/o Council Offices  
47 Derry Road  
Strabane  
BT82 8DY

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[info@derrystrabane.com](mailto:info@derrystrabane.com)  
[www.derrystrabane.com](http://www.derrystrabane.com)

 [Derry City & Strabane District Council](#)  
 [@dcsdcouncil](#)

7. Contract Duration: (Please can you also include notes if the contract includes any contract extension periods.)  
Response: 3
8. Contract Expiry Date: Please can you provide me with the date of when the contract expires.  
Response: July 2016
9. Contract Review Date: (An approximate date of when the organisation is planning to review this particular contract.)  
Response: Tender has already been appointed to a new supplier of new Dell Kit. This support agreement will start in the next few months once we have migrated all kit over
10. Purchase of Servers: Could you please provide me with the month and year in which most/bulk of servers were purchased.  
Response: July 2013
11. Number of Physical Server: Please can you provide me with the number of physical servers.  
Response: 6
12. Number of Virtual Servers: Please can you provide me with the number of Virtual servers' servers.  
Response: 26
13. Brief Contract Description: I require a brief description of the service provided under this contract. Please don't just put maintenance I need at least a sentence.  
Response: Monday to Friday, 9am -5pm, 4 hour response support

If you are dissatisfied with our response you have rights of review and appeal; these rights consist of two review processes.

Firstly our internal review procedure is available by contacting:

John Kelpie  
Chief Executive  
Derry City and Strabane District Council  
98 Strand Road  
Derry BT48 7NN  
Tel 028 71253253 or email [john.kelpie@derrystrabane.com](mailto:john.kelpie@derrystrabane.com)

Secondly, you can appeal directly by contacting the Information Commissioner at:

Information Commissioner  
Wycliffe House  
Water Lane  
Wilmslow

CESHIRE SK9 5AF

Tel: 0303 123 1113 (local rate) or email: [casework@ico.org.uk](mailto:casework@ico.org.uk)

Yours sincerely

**Head of Business**



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