

Derry City & Strabane

District Council

Comhairle **Chathair Dhoire &**

Cheantar an tSratha Báin

Derry Cittie & Stràbane

Destrick Cooncil

Ref: EIR / 1330

28 July 2017

Mr

Email: @dccae.gov.ie

Dear Mr

Environmental Information Regulations 2004 Request Waste Collection Services

I refer to your EIR request as above and apologise for the delay in response:

- 1. Can you provide any information on the average cost to householders for Waste Collection? Response: No cost to householders
- 2. Can you tell me how charges are structured e.g. monthly/annual flat fee/ service charge plus pay by weight/pay by lift? Response: See (1) above.
- Is a 3 bin collection service (residual waste/recycling/compost) provided. Response: Currently Council provides a residual, recycling and food waste collection service. Strabane have a separate garden waste collection service also.

If you are dissatisfied with our response you have rights of review and appeal; these rights consist of two review processes. Firstly our internal review procedure is available by contacting:

John Kelpie Chief Executive Derry City and Strabane District Council 98 Strand Road Derry BT48 7NN Tel 028 71253253 or email john.kelpie@derrystrabane.com

Strabane

Secondly, you can appeal directly by contacting the Information Commissioner at:

Information Commissioner Wycliffe House Water Lane Wilmslow

CHESHIRE SK9 5AF

Tel: 0303 123 1113 (local rate) or email: casework@ico.org.uk

Yours sincerely

Head of Environment